



USER MANUAL FOR

ELECTRONIC BENEFICIAL OWNERSHIP SYSTEMS FOR LIMITED LIABILITY PARTNERSHIP

(e-BOS LLP)

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1. GETTING STARTED

1.1 Login to SSM4U

a. To begin, log in to SSM web site, www.ssm4u.com or e-BOS from the quick links section. Enter the email address and password, then click the Sign In button.

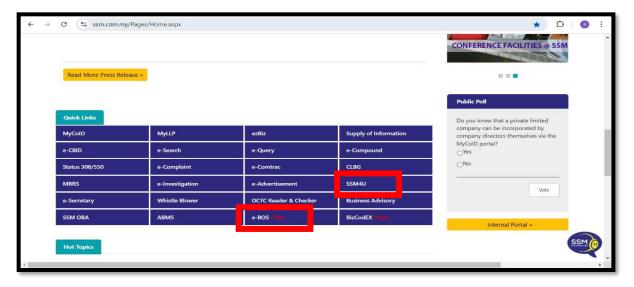


Diagram 1: SSM website screen



Diagram 2: Login screen

b. Select the **e-BOS** icon to go to the e-BOS main page.

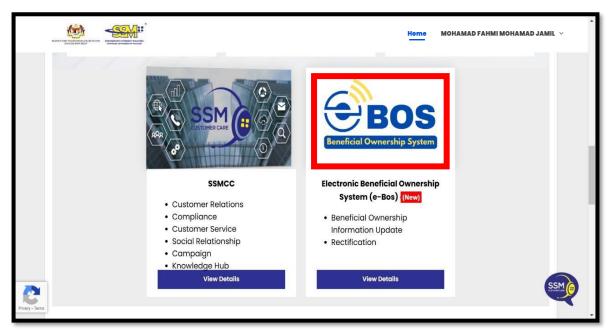


Diagram 3: e-BOS selection screen

c. Select the **e-BOS LLP** button to go to the e-BOS LLP main page.

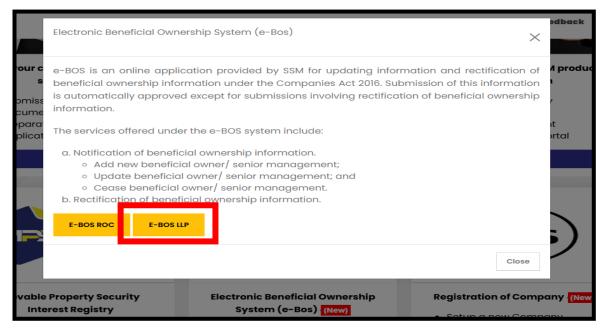


Diagram 4: e-BOS LLP selection screen

1.2 Dashboard

a. The dashboard will be displayed once the user has successfully logged into e-BOS LLP.

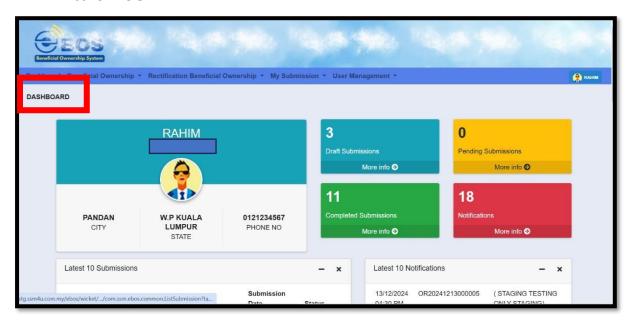


Diagram 5: Dashboard screen

b. Five (5) tabs are shown. The user can select one of the tabs as described below:



Diagram 6: Main tabs

c. The users can select one of the tabs as per description below:

No	Items	Description
1.	Dashboard	To view all submission activities.
2.	Beneficial Ownership (BO)	To update/add BO and Senior Management in Place of BO (SM) information.
3.	Rectification Beneficial Ownership.	Application to registrar for rectification of BO information that has been recorded in the registrar.
4.	My Submission	To view the submission status, whether it is in draft, pending, or completed.
5.	User Management	To update / upgrade / verify professional user for companies secretary and agent to the company.

Table 1: Main tabs

1.3 My Submission

a. The users can view the status of the submission as per below:

No	Items	Description
1.	Draft	 Application is in draft status. Draft will be auto purge after seven (7) days.
2.	Pending	 Submission is pending due to approval from SSM officers or pending payment.

3.	Completed	 The submission has been successfully submitted and approved. Lodger can download the PDF within 7 days from the approval date.
		days from the approval date.

Table 2: Status of submission

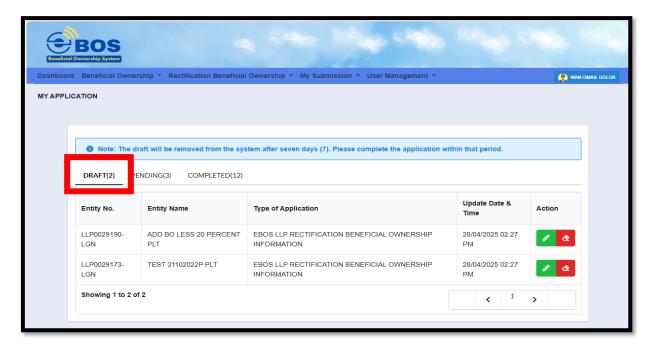


Diagram 7: List of draft



Diagram 8: List of pending submissions

b. The users can print and download PDF in **Completed** submission tab.

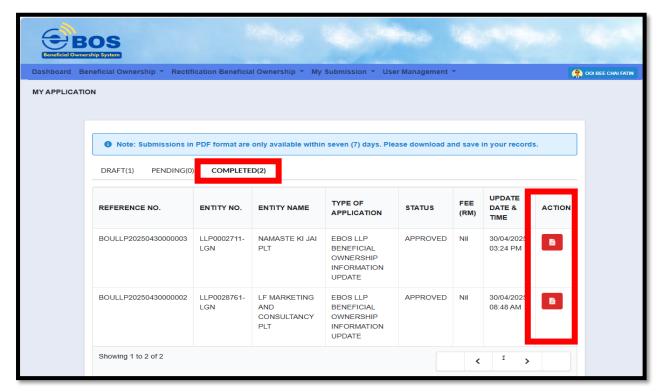


Diagram 9: List of completed submissions

1.4 How to start to Update BO Information?

 a. Click on the Beneficial Ownership tab and select Beneficial Ownership Update.



Diagram 10: BO update screen

b. Enter LLPs Registration Number (**Old Format**) in the text field and click**Search** button.

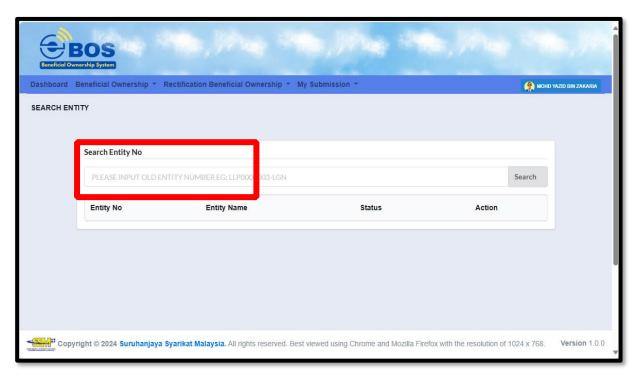


Diagram 11: Search entity screen

c. Information of the searched entity will be displayed.



Diagram 12: Entity information screen 1

d. Click **Action** button to proceed with submission.



Diagram 13: Entity information screen 2

e. The system will display the **Entity name, number, and status of LLPs**.

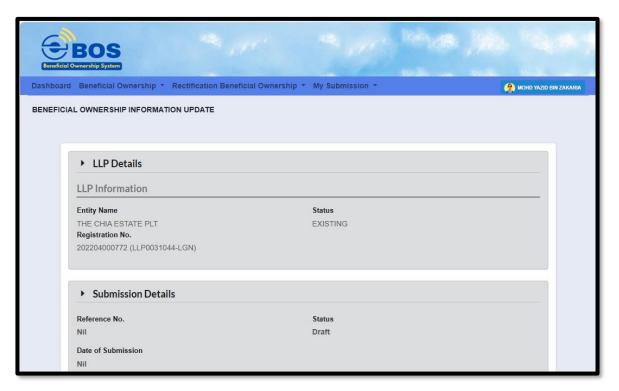


Diagram 14: Entity details screen

f. System will show four (4) main tabs – Beneficial Ownership details ("BO Details"), Place of Keeping BO/SM Record, Summary and Declaration and Disclaimer tab.

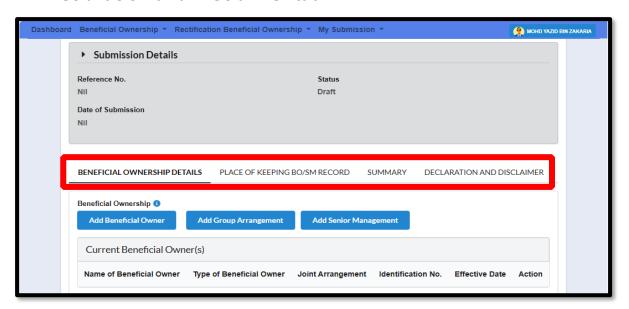


Diagram 15: Update BO information screen

2. BENEFICIAL OWNERSHIP

2.1 Add New Beneficial Owner

2.1.1 Add New BO - BO Details

 a. Choose BO Details tab. Then, click Add Beneficial Owner button to add New Beneficial Owner.

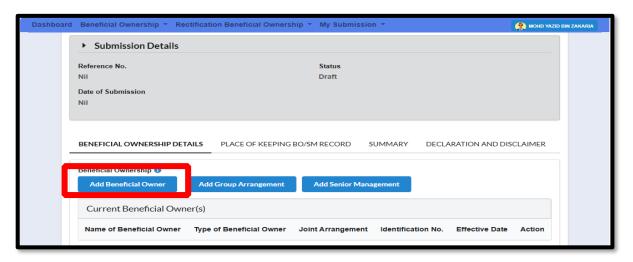


Diagram 16: Add New Beneficial Owner Screen

b. Select Beneficial Owner for Type of BO Application.

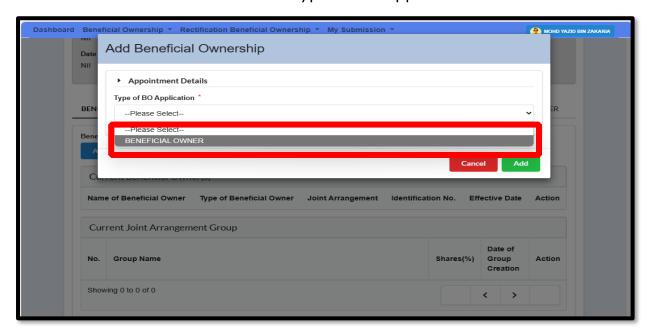


Diagram 17: Add Beneficial Owner Screen

c. Enter the Date of becoming BO and Date of Data Recorded. Choose from calendar of type the date. Do not copy and paste the date.

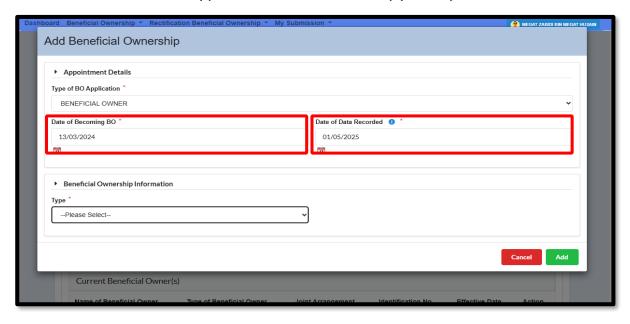


Diagram 18: Date Becoming BO and Date of Data Recorded screen

d. Select the **Type of BO** from the selection list and click Add. Then, continue to enter BO information.

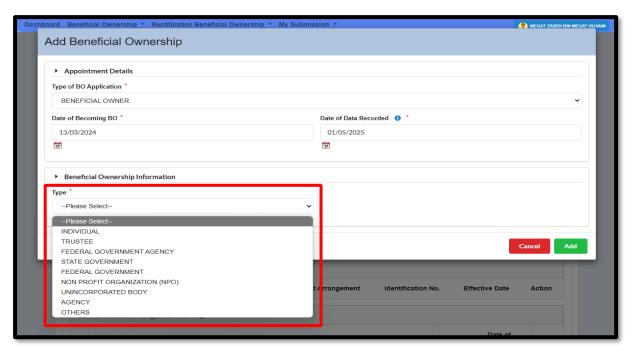


Diagram 19: Type of Beneficial Ownership Information Screen

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2.1.1.1 Type of Beneficial Owner

Type of BO can be:

- Individual;
- Trustee;
- Federal Government Agency;
- State Government;
- Federal Government;
- Non-Profit Organization;
- Unincorporated Body;
- Agency; and
- Others.

2.1.1.1.1 Individual

a. Select Type of BO – Individual. Then, choose the category for BO.

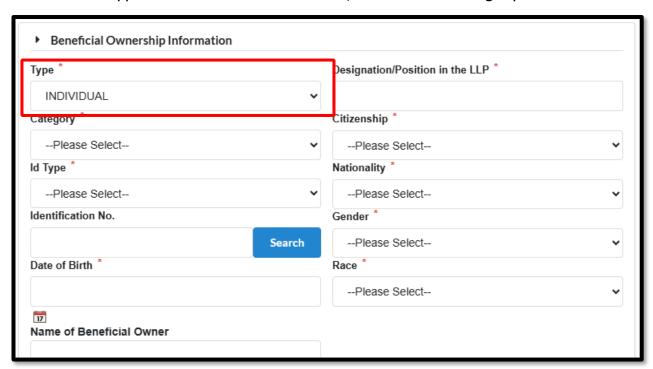


Diagram 20: Type of BO - Individual Screen 1

b. Select the category of BO. Users can choose either Individual, Executor, Administrator on behalf of a Deceased Person, or Administrator on behalf of a Bankrupt Person.

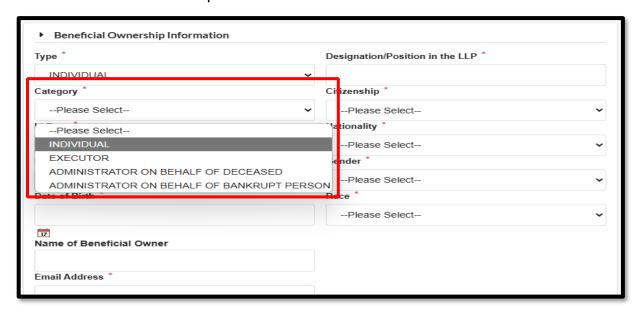


Diagram 21: Category of BO screen

2.1.1.1.2 Trustee

a. Select the Type of BO as Trustee and enter BO information as per the screen below:



Diagram 22: Trustee and its category screen

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2.1.1.1.3 Federal Government Agency

a. Select the **Type of BO** as **Federal Government Agencies** and choose one of the categories shown on the screen below.:

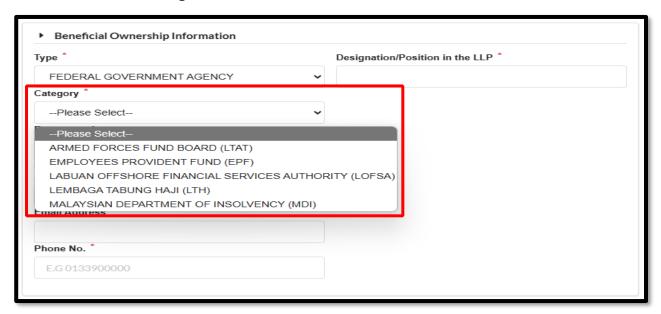


Diagram 23: Federal Government Agency and its category screen

2.1.1.1.4 State Government

a. Select the Type of BO as State Government and choose one of the categories shown on the screen below.:

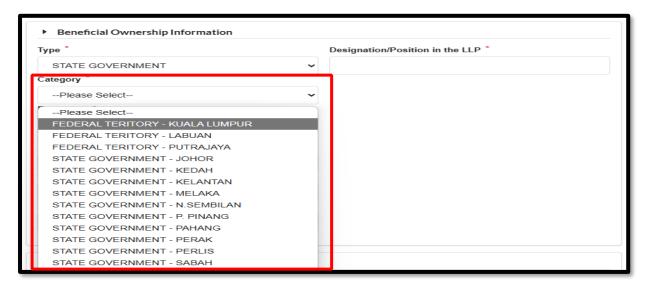


Diagram 24: State Government and its category screen 1

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b. Users can input BO information following the example provided below:



Diagram 25: State Government and its category screen 2

2.1.1.1.5 Federal Government

a. Select the Type of BO as Federal Government and choose one of the categories shown on the screen below:

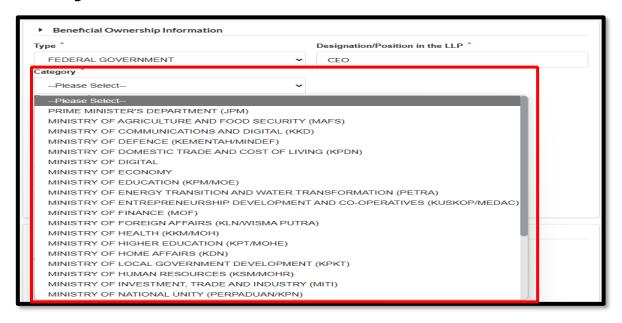


Diagram 26: Federal Government and its category screen 1

b. Users can input BO information following the example provided below:

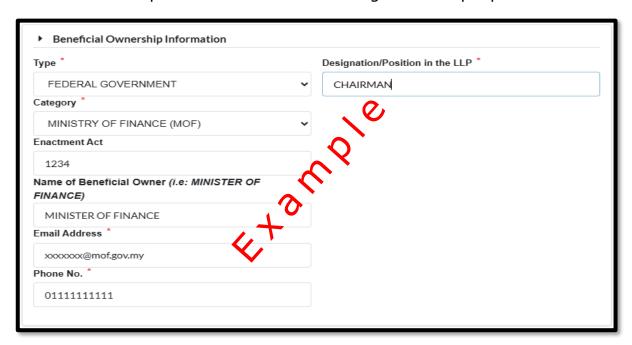


Diagram 27: Federal Government and its category screen 2

2.1.1.1.6 Non Profit Organization

a. Select the Type of BO as Non Profit Organization and choose one of the categories shown on the screen below:

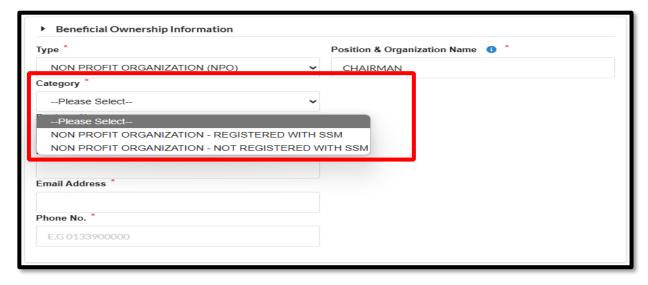


Diagram 28: Non profit organization type and its category screen

2.1.1.1.7 Unincorporated Body

a. Select the Type of BO as Unincorporated Body and enter BO information as per the screen below:

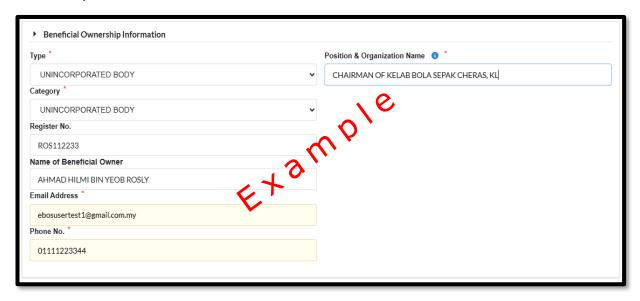


Diagram 29: Unincorporated Body type and its category screen

2.1.1.1.8 Agency

a. Select the Type of BO as Agency and enter BO information as per the screen below:



Diagram 30: Agency and its category screen

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2.1.1.1.9 Others

a. Select the Type of BO as Others and enter BO information as per the screen below:

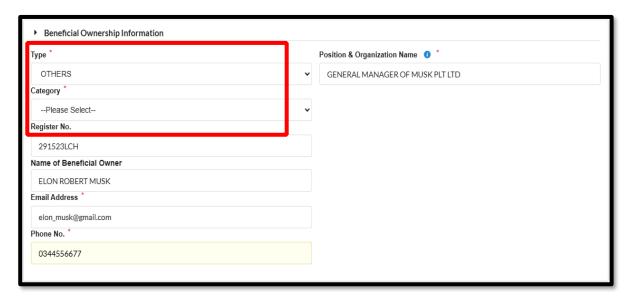


Diagram 31: Others type and their category screen

2.1.1.2 Criteria of BO

 After select Type of BO and entered the BO information, select the Criteria of BO from selection list. (In this case, there is no Joint Arrangement)

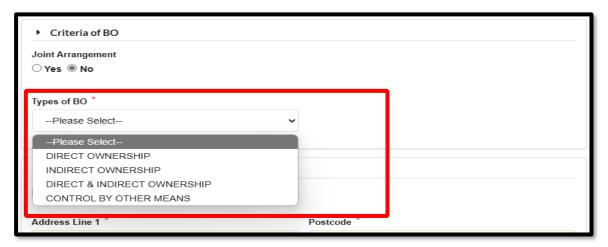


Diagram 31: Criteria of BO screen

b. System will display criteria of BO as table below:

No	If Select:	Shown Criteria
1	Direct Ownership	A,B,C,D,E,F
2	Indirect Ownership	A,B,C,D,E,F
3	Direct & Indirect Ownership	A,B,C,D,E,F
4	Control by Other Means	C,D,E,F

Table 3: Criteria of BO list.

c. After selecting the criteria of the BO, fill in the Residential Address and Business Address (if any). For address other than Malaysia, **untick** the local address box. Then, click the **'Add'** button.

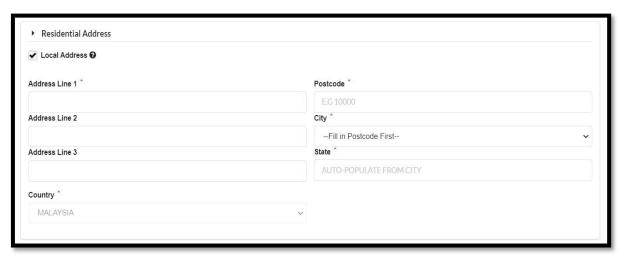


Diagram 32: Residential address screen



Diagram 33: Business address screen

d. The information of the Beneficial Owner will be displayed as 'NEW' at the List of Changes in Beneficial Ownership. Then, click the 'Next' button.



Diagram 34: List of BO as NEW screen.

2.1.1.3 Place of Keeping BO/SM Record

- a. BO/SM records shall be kept at the registered address. If the record is kept at a place **other than** the registered address, the LLP must notify through the 'Place of Keeping BO/SM Record' tab under the Update BO/SM module.
- b. Fill in other Address. Only one address is allowed, and it must be located within Malaysia. Then, click the 'Next' button

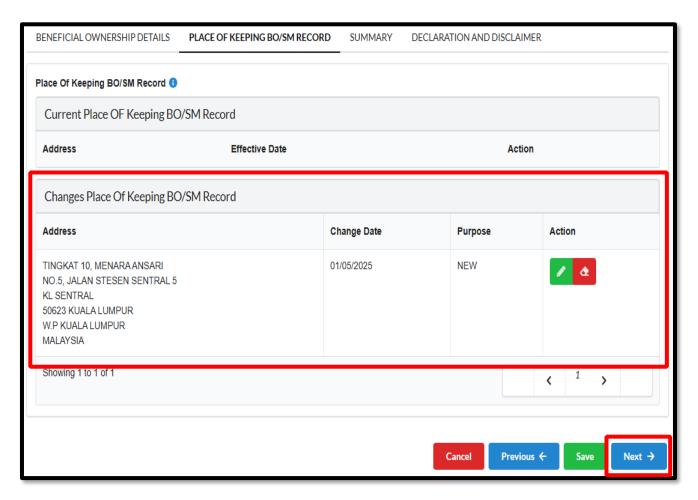


Diagram 35: List of BO as NEW screen.

2.1.2 Add New BO - Summary

a. On the Summary tab, a list of changes will be displayed for confirmation. Click the 'Next' button to proceed or click the 'Action' button to view the summary. Users can also view the submission in PDF format before submitting.

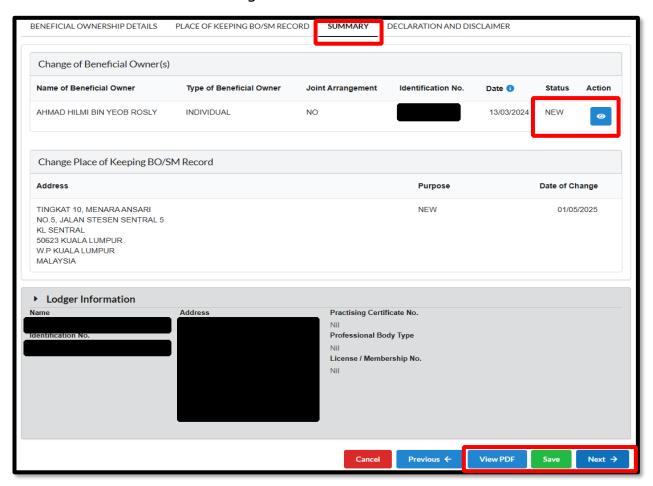


Diagram 36: Add New BO - Summary screen

b. After clicking the 'Action' button, the View Details screen will appear.

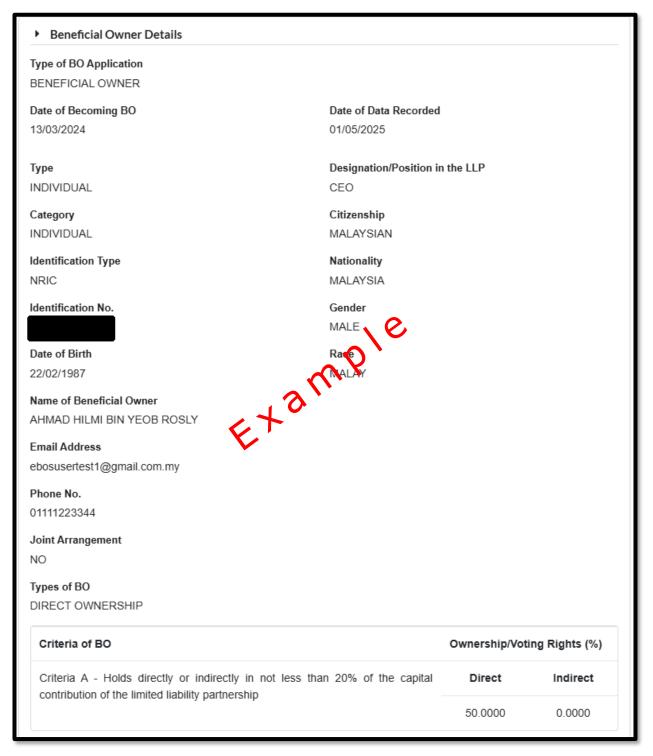


Diagram 37: View details of BO information screen

Users can also view the submission in PDF format by clicking the 'View PDF' button.



Diagram 38: View submission in PDFs format

2.1.3 Add New BO – Declaration and Disclaimer

a. On the Declaration and Disclaimer tab, the 'Submit' button will be enabled once the user ticks the declaration box. When the 'Submit' button is enabled, click it to proceed. Lastly, the system will display a notification if the submission is successful.

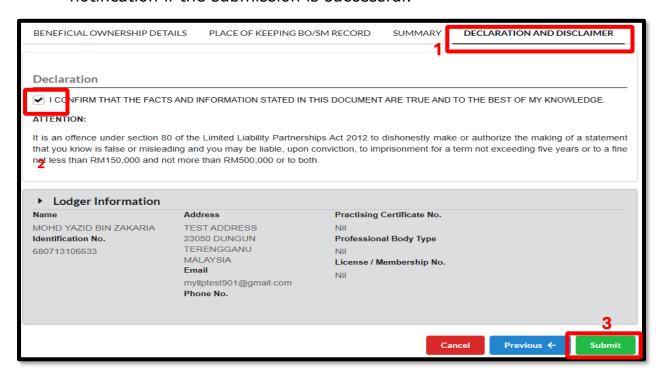


Diagram 38: Add New BO-Declaration and Disclaimer screen.

b. Click OK to submit.

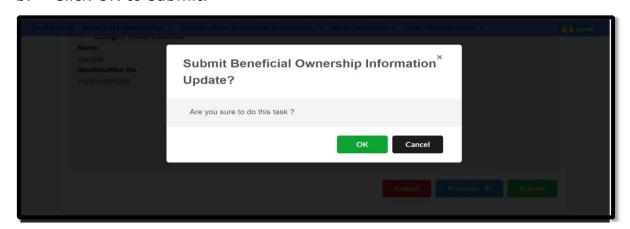


Diagram 38: Submit screen

c. The system will show a notification upon successful submission.



Diagram 39: Notification screen

2.2 Update Changes of Beneficial Owner Information

Users can update their BO information if there are changes to their details. However, to update the criteria of a BO, users need to cease the existing BO and add a new BO. Please refer to the Add and Cease BO process for adding a new BO.

2.2.1 Update Changes of BO - BO Details

a. To update changes particulars of BO, click the green button next to BO name.

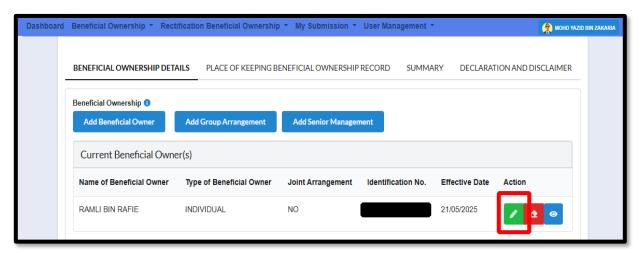


Diagram 40: Update Particulars of BO screen - BO details

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Entered date of changes and date of data recorded.
 Next, users can proceed to update changes. (In this case, BO updated his designation in the LLPs)

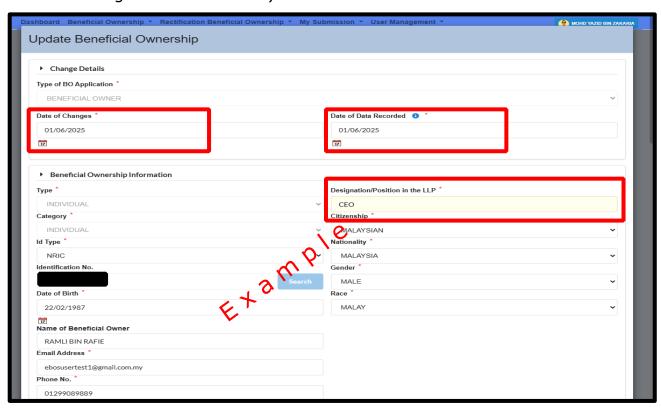


Diagram 41. Date of changes and Date of Data Recorded Screen.

c. Click update to proceed.

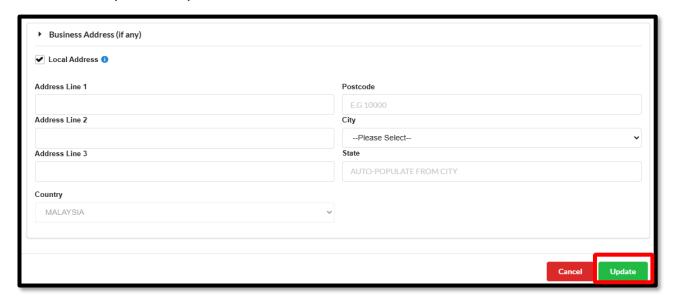


Diagram 42. Update screen

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d. The information of BO will be displayed as 'UPDATE' at the List of Changes in Beneficial Ownership. Then, click the 'Next' button.

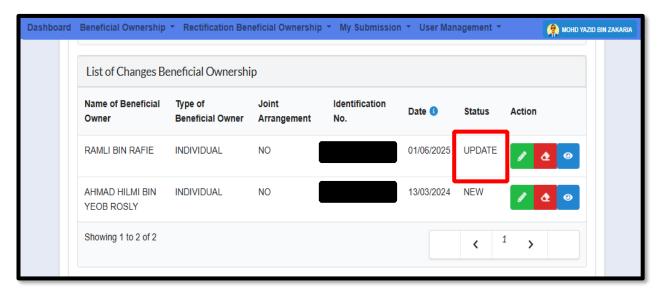


Diagram 43. Update Status screen

2.2.2 Update Changes of BO - Summary

a. On the Summary tab, a list of changes will be displayed for confirmation. Click the 'Next' button to proceed or click the 'Action' button to view the summary. Users can also view the submission in PDF format before submitting.

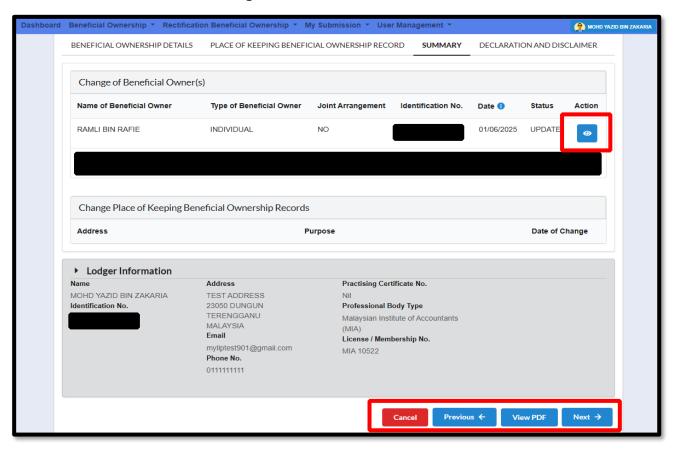


Diagram 44: Update of Particulars of BO - Summary Screen

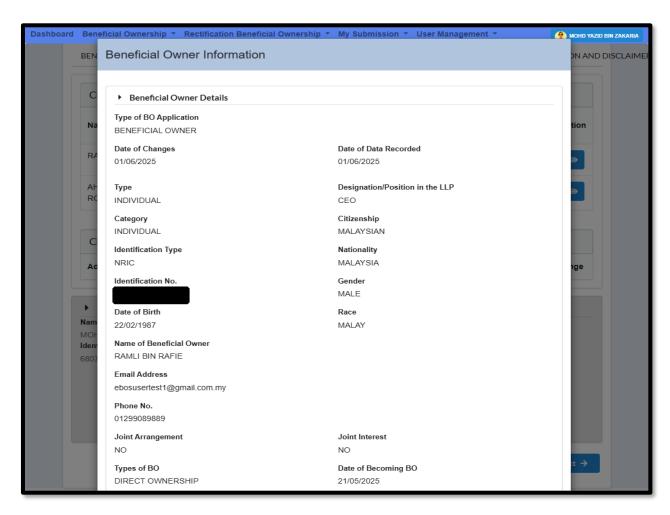


Diagram 45: View details of BO information screen

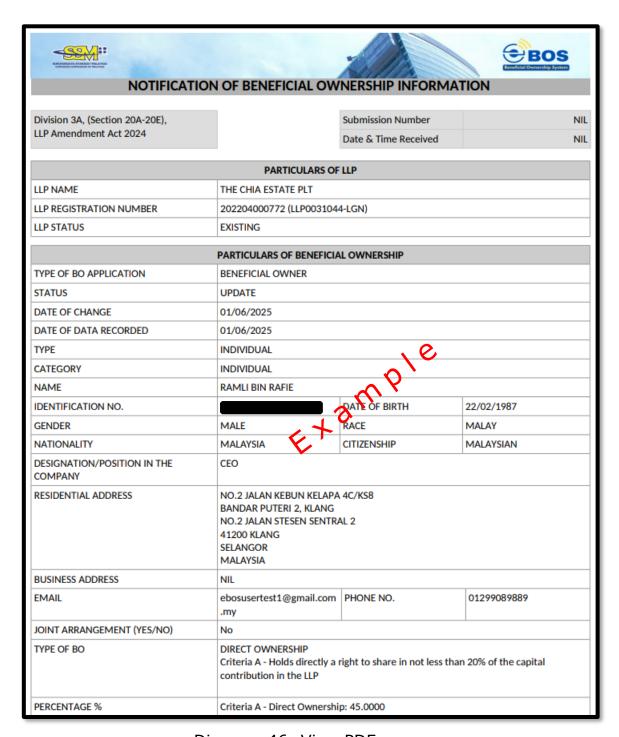


Diagram 46: View PDF screen

2.2.3 Update Changes of BO - Declaration and Disclaimer

a. On the Declaration and Disclaimer tab, the **'Submit'** button will be enabled once the user ticks the declaration box. When the **'Submit'** button is enabled, click it to proceed. Lastly, the system will display a notification if the submission is successful.

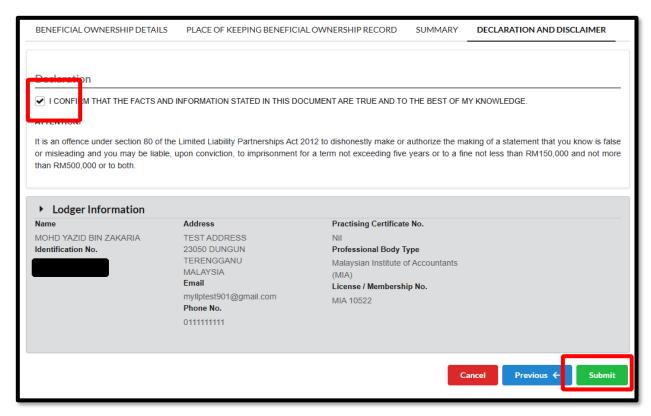


Diagram 47: Update Particulars of BO - Declaration and Disclaimer screen

b. After click on **Submit** button, a prompt message will be displayed for confirmation. Click on **OK** button to continue.

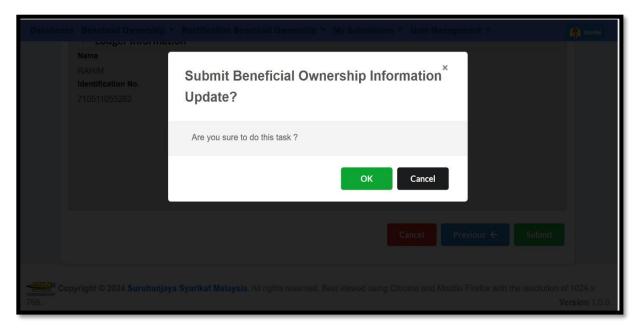


Diagram 46: Submit screen

c. System will display success submission if submission was successful.

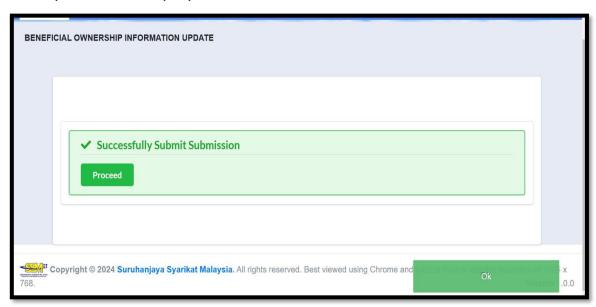


Diagram 47: Notification screen

2.3 Cessation of Beneficial Owner

2.3.1 Cessation of BO- BO Details

a. To cease BO, click red button to cease BO next to the BO name.

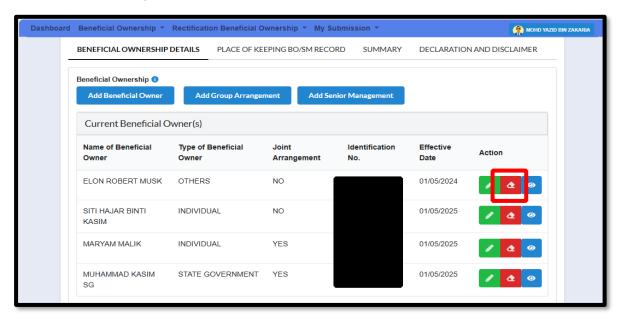


Diagram 48: Cessation of BO screen - BO details

Add Date Of Cessation and Date Of Data Recorded. After that, click
 cease button at the bottom of the page.

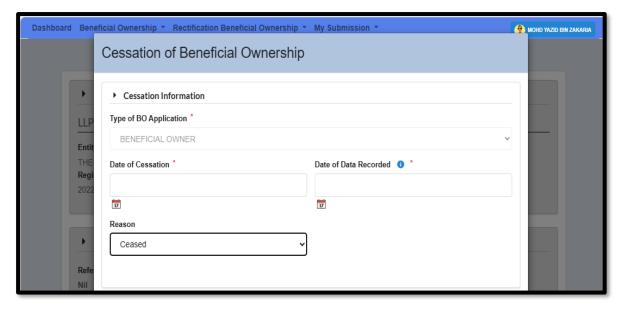


Diagram 49: Cessation Information screen

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2.3.2 Cessation of BO - Summary

a. On the Summary tab, a list of changes will be displayed for confirmation. Click the 'Next' button to proceed or click the 'Action' button to view the summary. Users can also view the submission in PDF format before submitting.

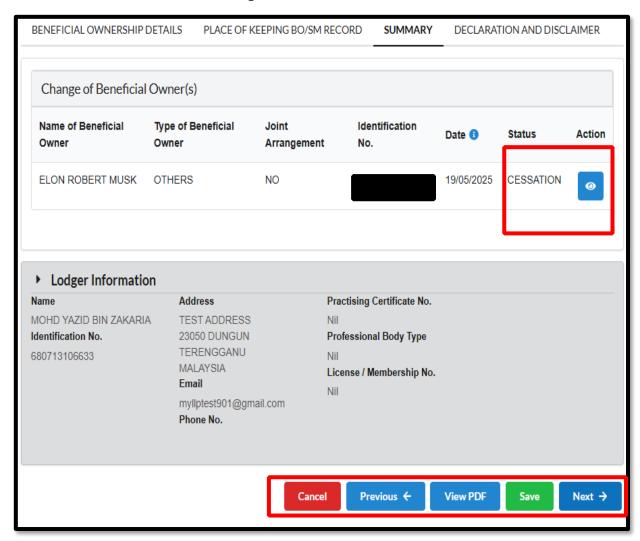


Diagram 50: Cessation of BO - Summary screen

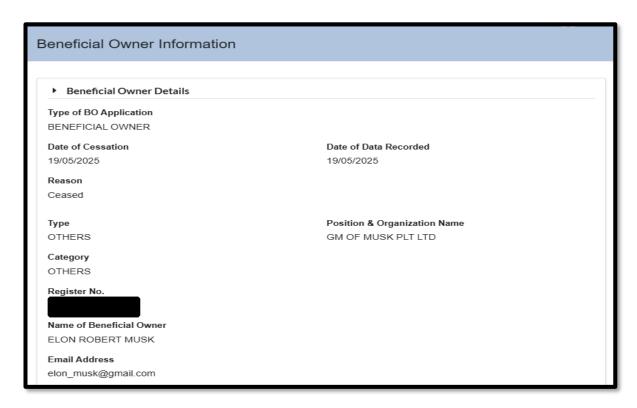


Diagram 51: View details of BO information screen



Diagram 52: View PDF

2.3.3 Cessation of BO - Declaration and Disclaimer

a. On the Declaration and Disclaimer tab, the 'Submit' button will be enabled once the user ticks the declaration box. When the 'Submit' button is enabled, click it to proceed. Lastly, the system will display a notification if the submission is successful.

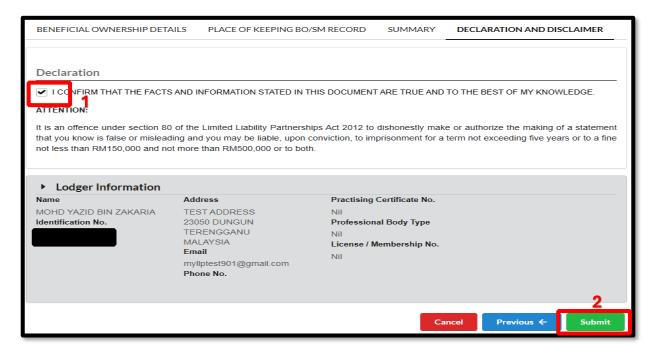


Diagram 53: Cessation of BO - Declaration and Disclaimer screen

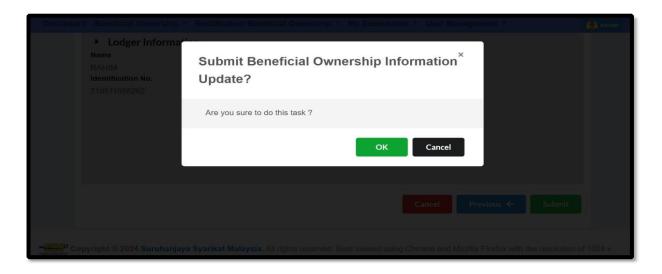


Diagram 54: Submit screen

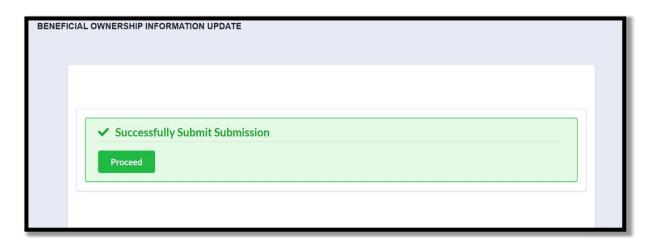


Diagram 55: Notification screen

3. SENIOR MANAGEMENT IN PLACE OF BO (SM)

3.1 Add New Senior Management in Place of BO

3.1.1 Add New SM - BO Details

a. Go to the BO Details tab. Then, Click the user wants to change BO name.. Add Senior Management button to add new SM.



Diagram 56: Add New SM - BO Details Screen

b. Enter the date of appointment to the position, the date the data was recorded, and the reason if the BO information cannot be furnished.

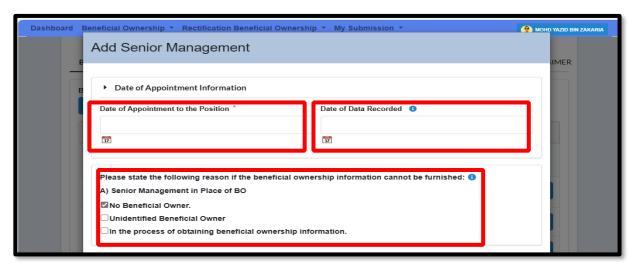


Diagram 57: Add SM information screen 1

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c. Enter the SM details.

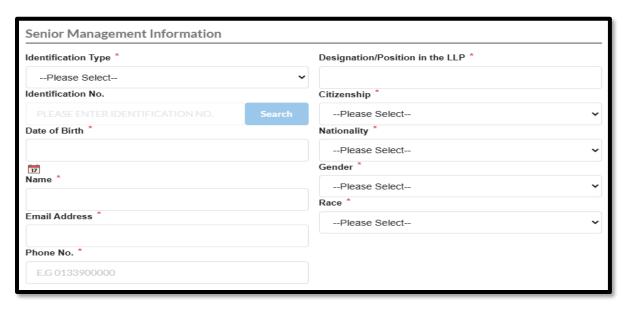


Diagram 58: Add SM information screen 2

d. Enter the office address and business address. Then, Click **Add** button.

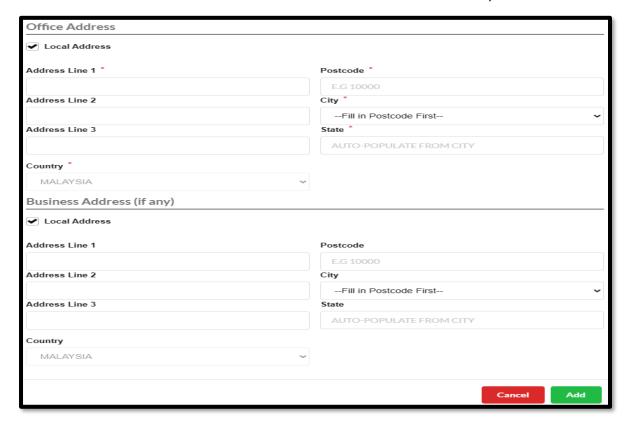


Diagram 59: Business and Office address screen

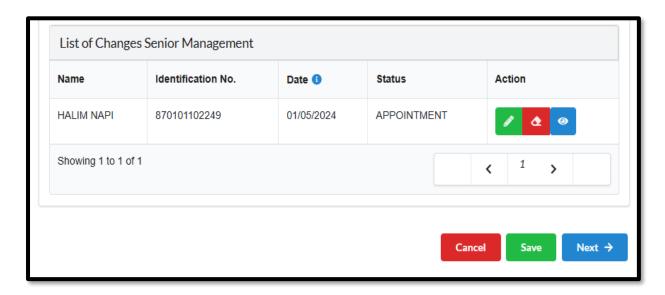


Diagram 60: List of Changes Senior Management Screen

3.1.2 Add SM - Summary

a. On the Summary tab, a list of changes will be displayed for confirmation. Click the 'Next' button to proceed or click the 'Action' button to view the summary. Users can also view the submission in PDF format before submitting.

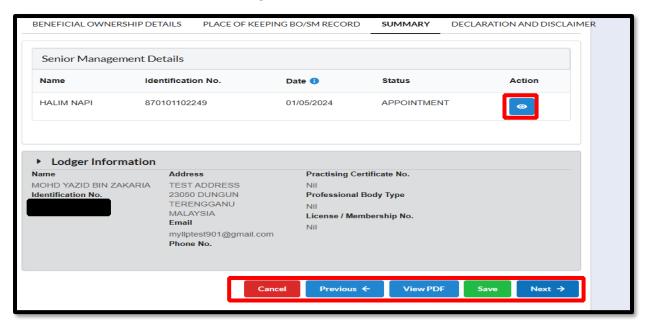


Diagram 61: Add New SM - Summary screen

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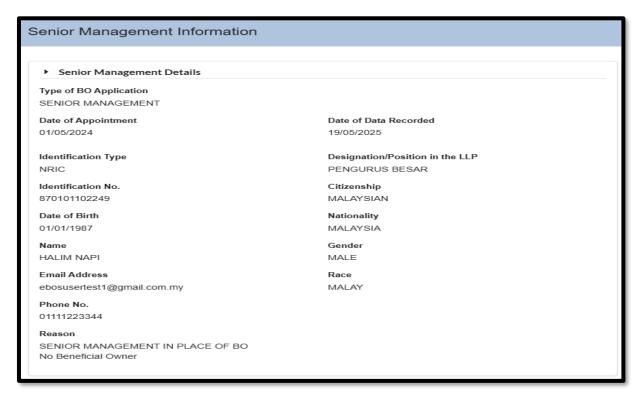


Diagram 62: Senior Management Information



Diagram 63: View PDF

3.1.3 Add SM - Declaration and Disclaimer

a. On the **Declaration and Disclaimer** tab, the **Submit** button will become enabled once the user ticks the declaration box. After the Submit button is enabled, click it to submit. Finally, the system will display a **notification** confirming that the submission was successful.

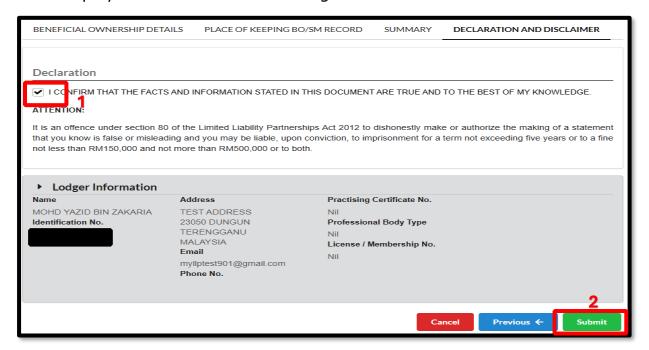


Diagram 64: Add New BO - Declaration and Disclaimer screen

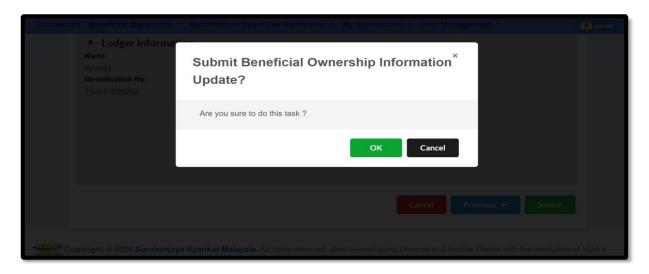


Diagram 65: Submit screen

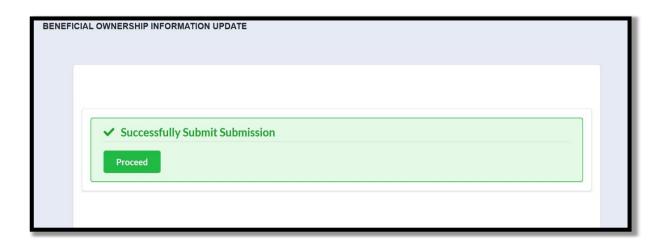


Diagram 66: Notification screen

3.2 Update Changes of Senior Management in Place of BO

3.2.1 Update Changes of SM - BO Details

a. To update the particulars of SM, click the green button next to the BO's name to make the changes.

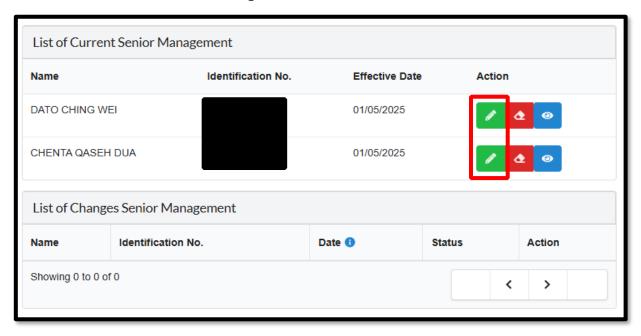


Diagram 67: Update particulars of SM - BO Details

b. Enter the date of change and the date the data was recorded. Then, proceed to update the SM information. After that, click the 'Update' button at the bottom of the page, followed by the 'Next' button. (In this case, the SM changed his phone number.)

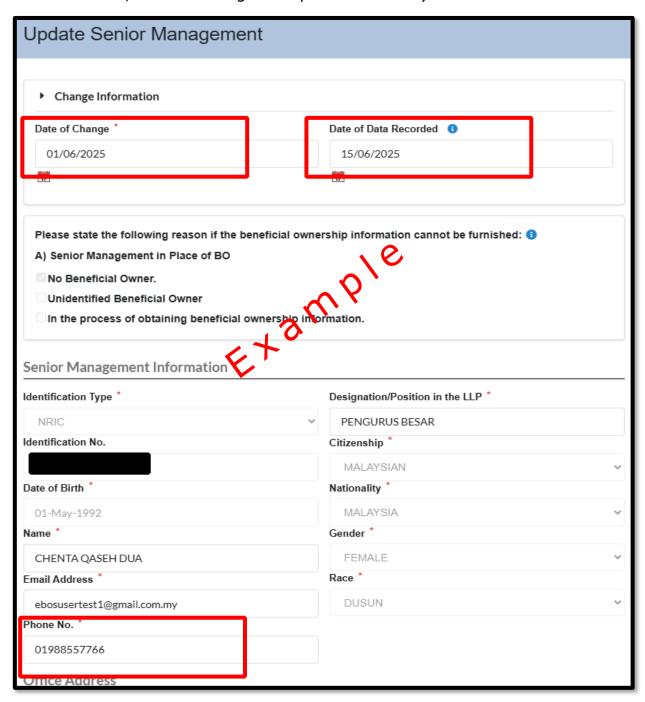


Diagram 68: Date of change and date of data recorded screen

3.2.2 Update Changes of SM - Summary

a. On the Summary tab, a list of changes will be displayed for confirmation. Click the 'Next' button to proceed or click the 'Action' button to view the summary. Users can also view the submission in PDF format before submitting.

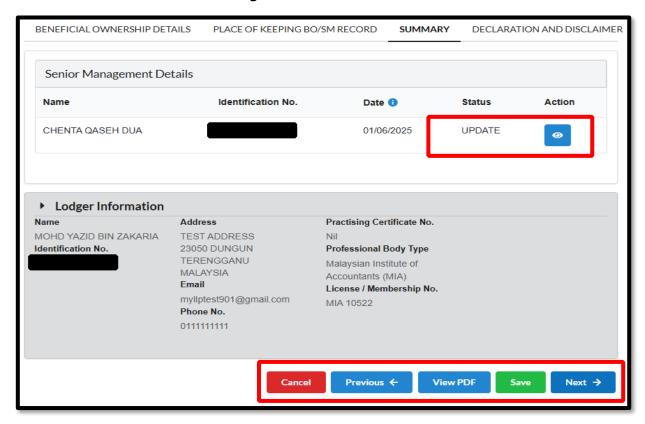


Diagram 69: Update particulars of SM – Summary screen

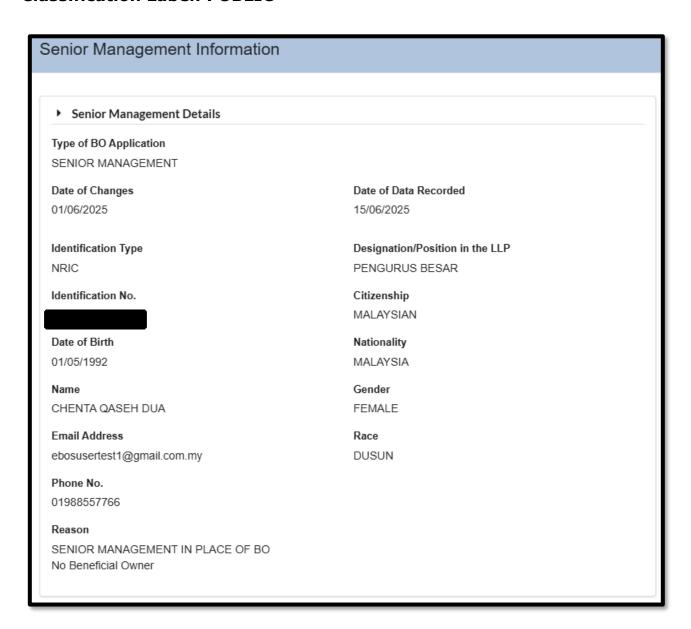


Diagram 70: View details of SM information screen

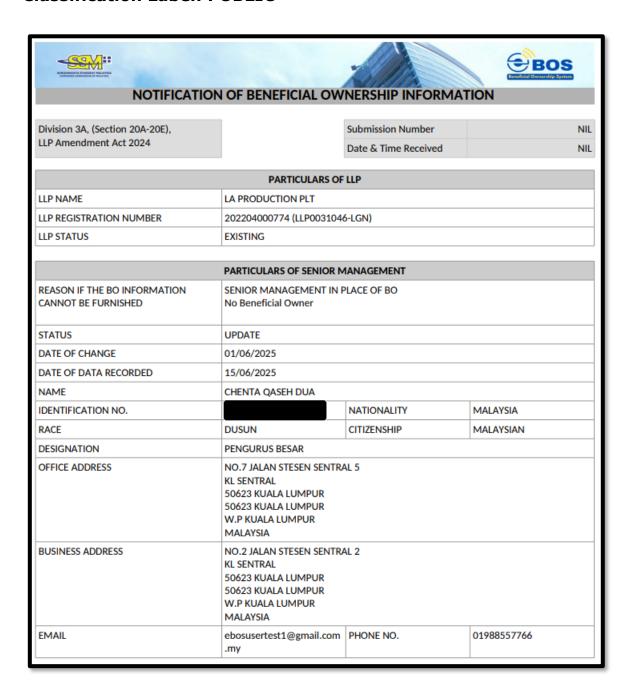


Diagram 71: View PDF

3.2.3 Update Changes of SM - Declaration and Disclaimer

a. On the **Declaration and Disclaimer** tab, the **Submit** button will become enabled once the user ticks the declaration box. After the Submit button is enabled, click it to submit. Finally, the system will display a **notification** confirming that the submission was successful.

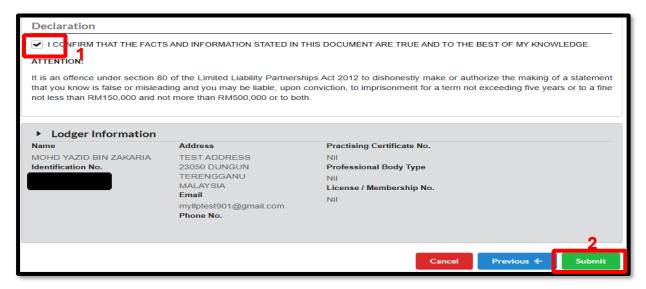


Diagram 72: Update Particulars of SM - Declaration and Disclaimer screen

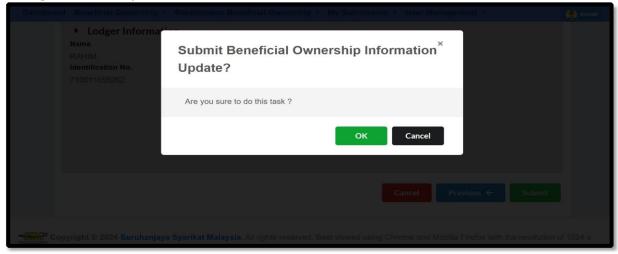


Diagram 73: Submit screen

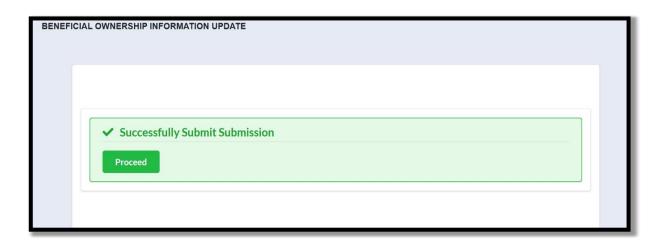


Diagram 74: Notification screen

3.3 Cessation of Senior Management in Place of BO

3.3.1 Cessation of SM - BO details

a. To cease SM, click **red** button to cease SM next to the SM name.

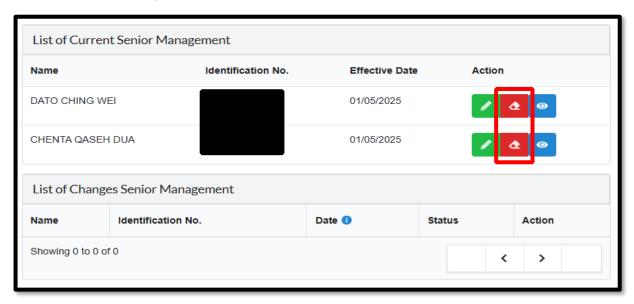


Diagram 75: Notification screen

b. Enter the Date of Cessation and the Date of Data Recorded. Then, select the reason and click the 'Cease' button at the bottom of the page. After that, click the 'Next' button.

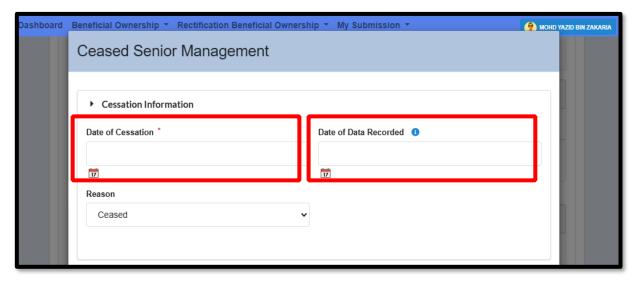


Diagram 76: Date Of Cessation and Date Of Data Recorded screen

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3.3.2 Cessation of SM - Summary

a. On the **Summary** tab, a list of changes will be displayed for confirmation. Click the **Next** button to proceed or click the action button to view the summary. Users can also view submissions in **PDF** format before submitting

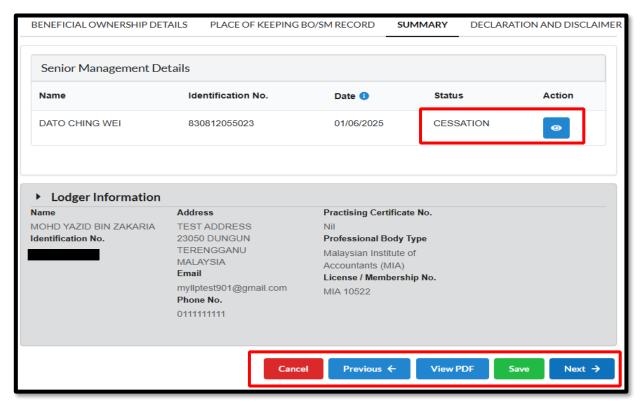


Diagram 77: Update particulars of SM – Summary screen

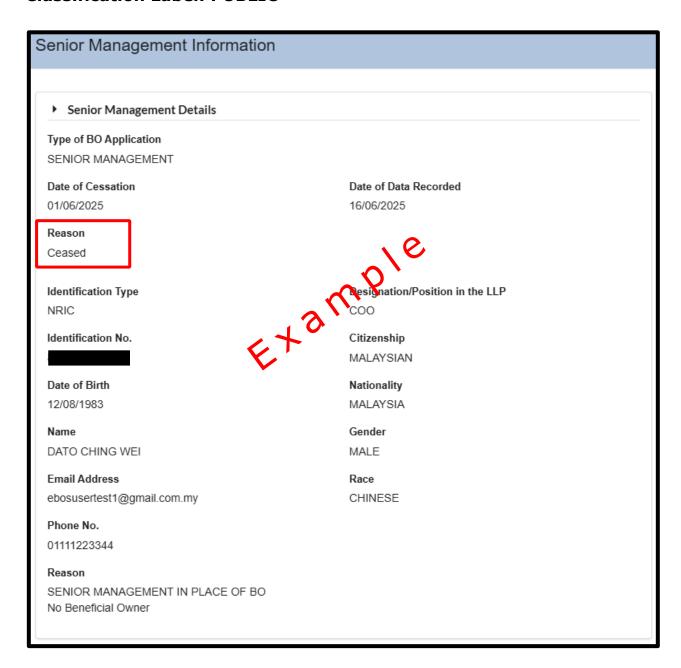


Diagram 78: View details of SM information screen

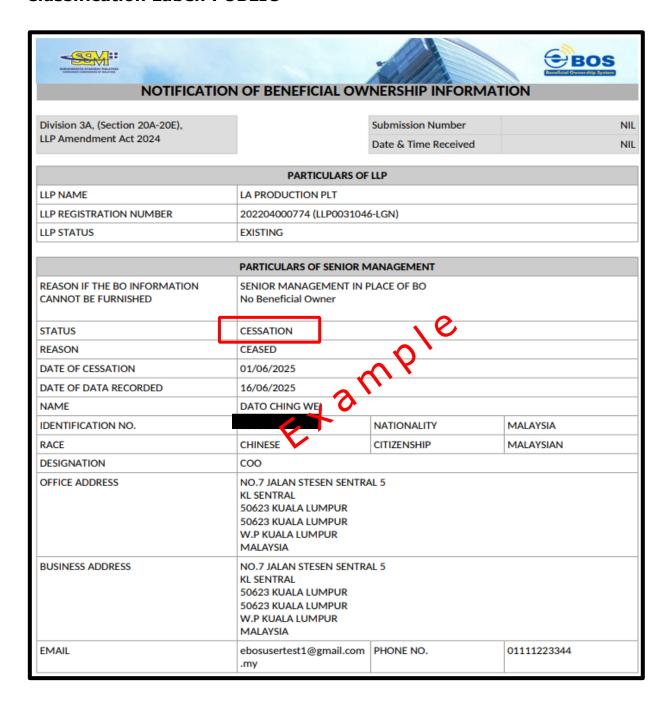


Diagram 79: PDF View of SM information screen

3.3.3 Cessation of SM - Declaration and Disclaimer

a. On the **Declaration and Disclaimer** tab, the **Submit** button will become enabled once the user ticks the declaration box. After the Submit button is enabled, click it to submit. Finally, the system will display a **notification** confirming that the submission was successful.

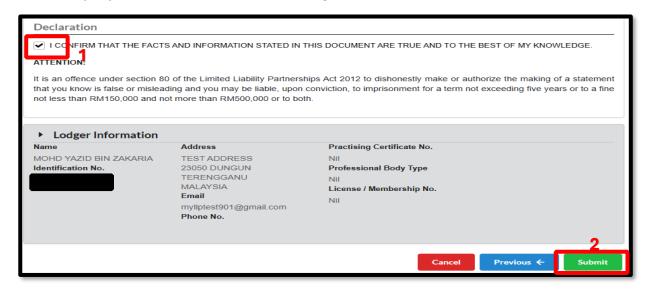


Diagram 80: Cessation of SM - Declaration and Disclaimer screen

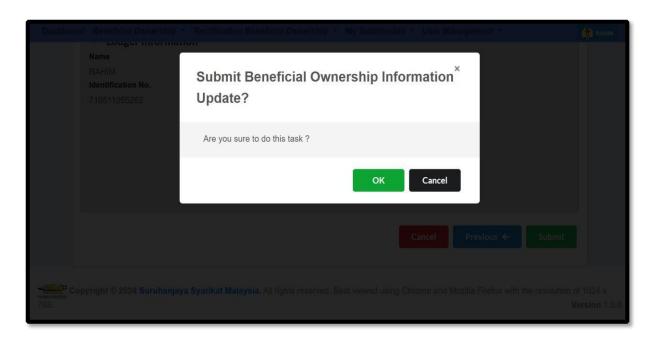


Diagram 81: Submit screen

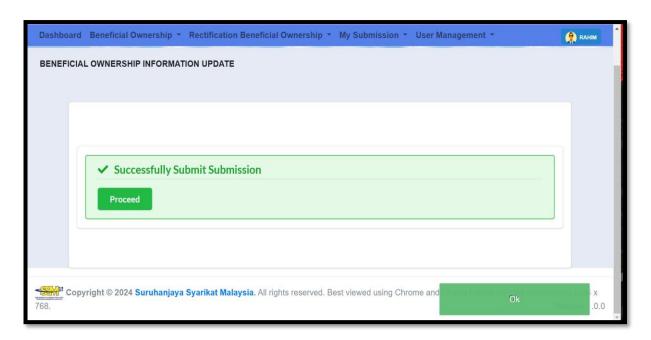


Diagram 82: Notification screen

4. JOINT ARRANGEMENT

4.1 Add Joint Arrangements Group

a. If the notification of Beneficial Ownership is through a Joint Arrangement, mark 'Yes' for the Joint Arrangement criteria. Once 'Joint Arrangement' is selected as 'Yes', the system will automatically select 'Control by Other Means' and Criteria E. For Joint Arrangement, the user needs to repeat the 'Add BO' process and select 'Joint Arrangement'. When specifying the BO criteria, select 'Yes' for Joint Arrangement.

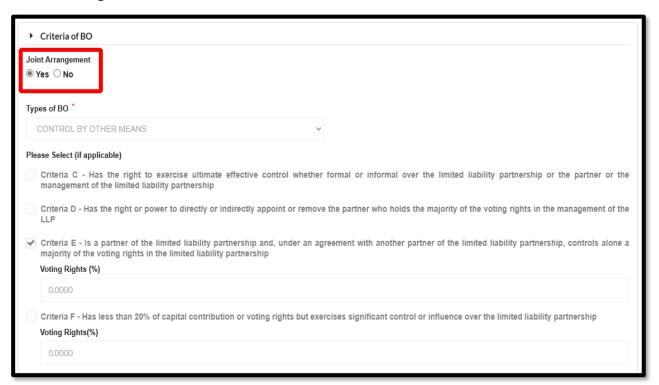


Diagram 83: Criteria of BO for Joint Arrangement screen

b. System will display List of Beneficial Ownership with YES Joint Arrangements.

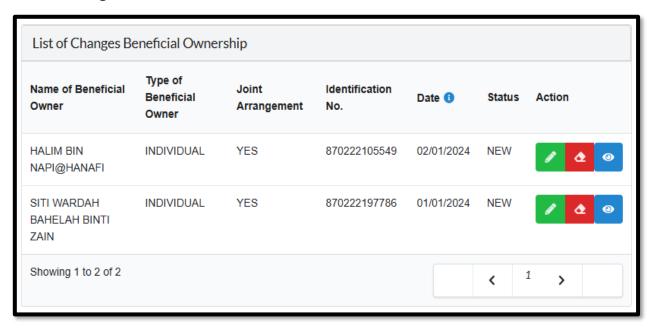


Diagram 84: Criteria of BO for Joint Arrangement screen

c. Click Add Group Arrangement to create/update group.

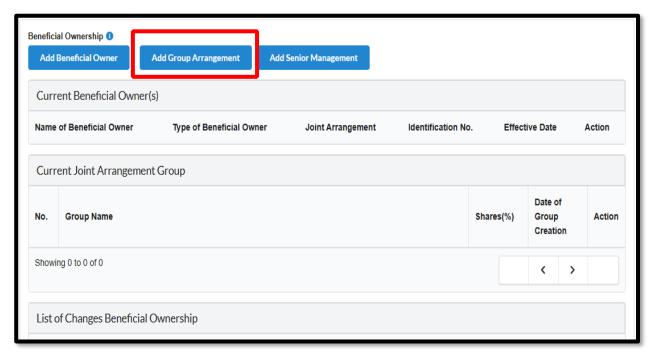


Diagram 85: Add Group for Joint Arrangement screen

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d. Select the BO name and enter the percentage and name of the group. The system will automatically calculate the accumulated percentage. The total percentage for Joint Arrangements should be more than 50.0001%.

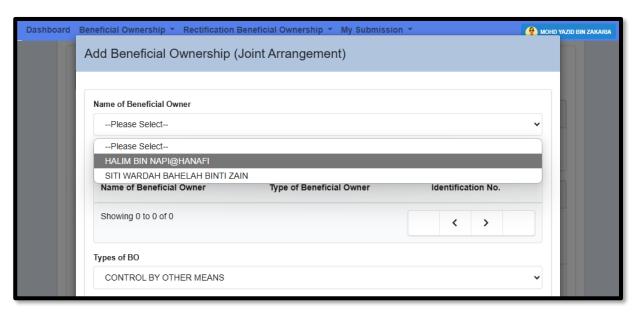


Diagram 86: Add BO for Joint Arrangement screen

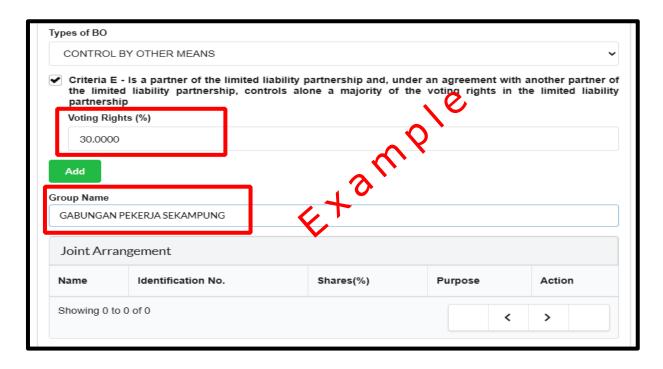


Diagram 87: Add BO percentage and Group Name screen

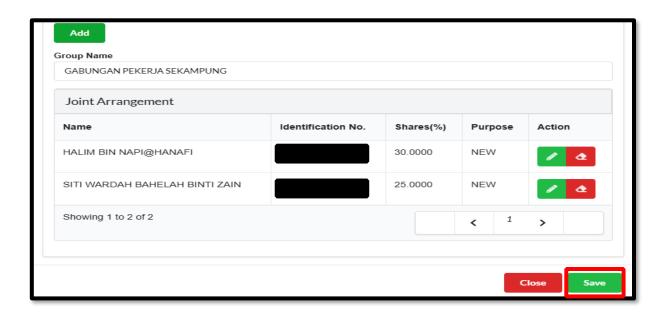


Diagram 88: Joint Arrangement with shareholders name screen

4.2 Cessation of Joint Arrangement

a. For the cessation of a Joint Arrangement, users need to cease both the
 BO and the group. Click the red 'Cease' button next to the group.

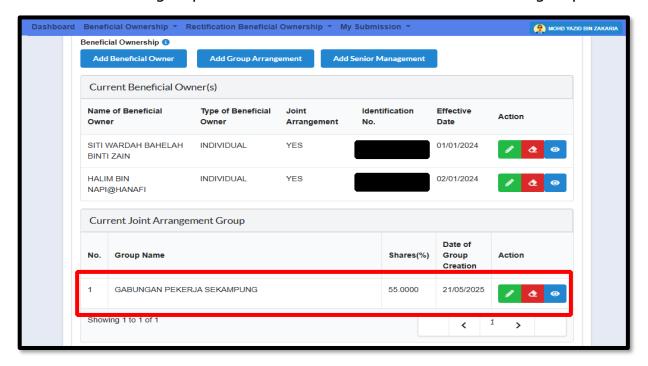


Diagram 89: Joint Arrangement with shareholders name screen

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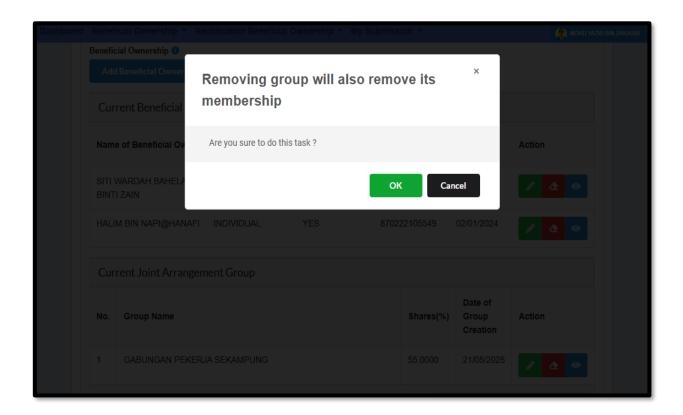


Diagram 90: Notification for cease group arrangement screen.

 Click red button next to BO name to cessation and repeat cessation process.

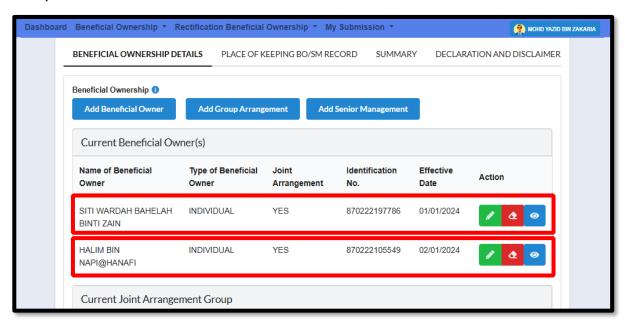


Diagram 91: BO with status Joint Arrangements screen

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c. The system will display the name of the BO and their group with the status 'Cessation'. Users can click **'Submit'** to proceed.

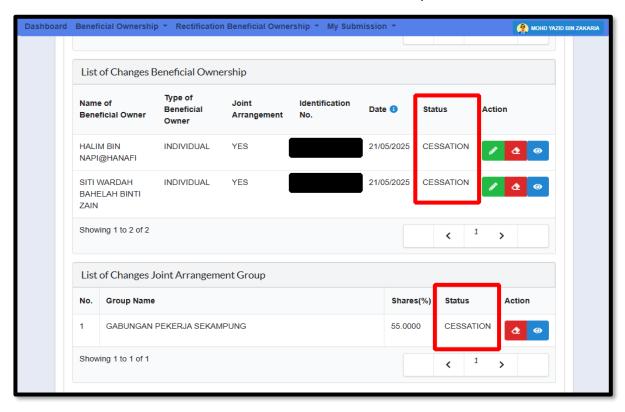


Diagram 92: name of BO and their group with status screen

5. RECTIFICATION

 a. Click on the 'Rectification of Beneficial Ownership' menu, then click 'Rectification' to proceed.

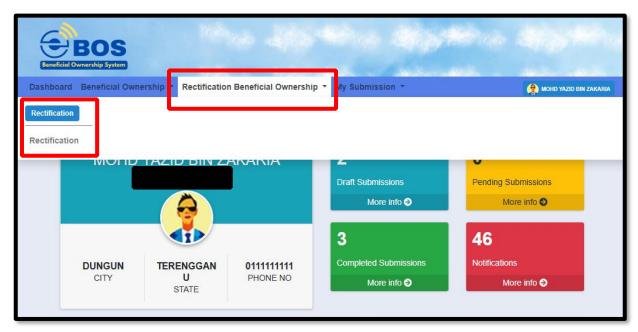


Diagram 93: Rectification Application Screen

b. Entered LLP Number

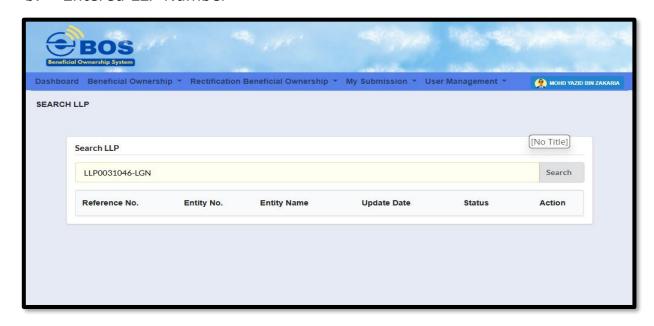


Diagram 94: Rectification Application Screen

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c. System will display same submission that has been submitted before. Select the approved submission for rectification

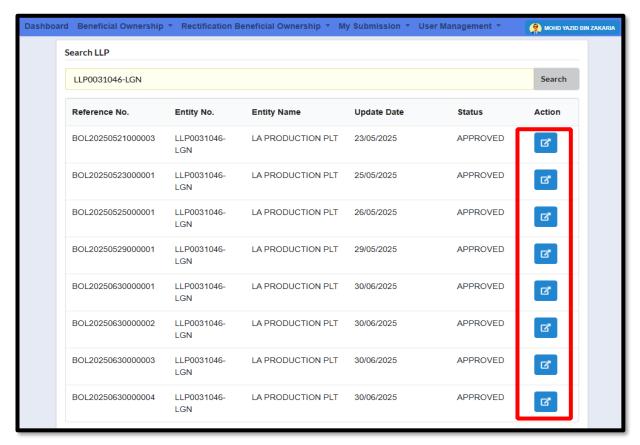


Diagram 95: Submission Approved Screen

d. To apply for rectification, click the green button next to the BO's name. Then, click the 'Next' button to continue. In this example, the BO's name will be amended.

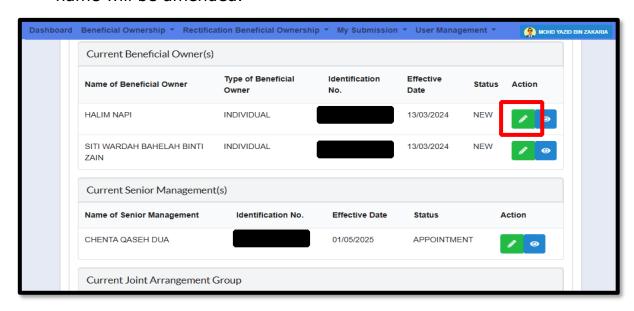


Diagram 96: Rectification Application Screen

e. Select purpose of rectification:

No	Type of Rectification	Example
1	Rectification -Data	Amend BO/SM information such as Name of BO, Date of Becoming BO.
2	Rectification – Remove/ Cancellation	To cancel appointment Ali bin Ahmad as BO.

Table 4: Type of rectification and example

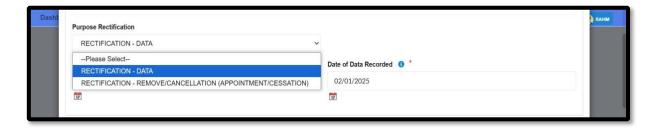


Diagram 97: Purpose of Rectification screen

f. Enter the Rectification Date. For date of data recorded, user may choose either want to change or not. In this example, the user wants to change the BO's name. After that, click the 'Update' button.

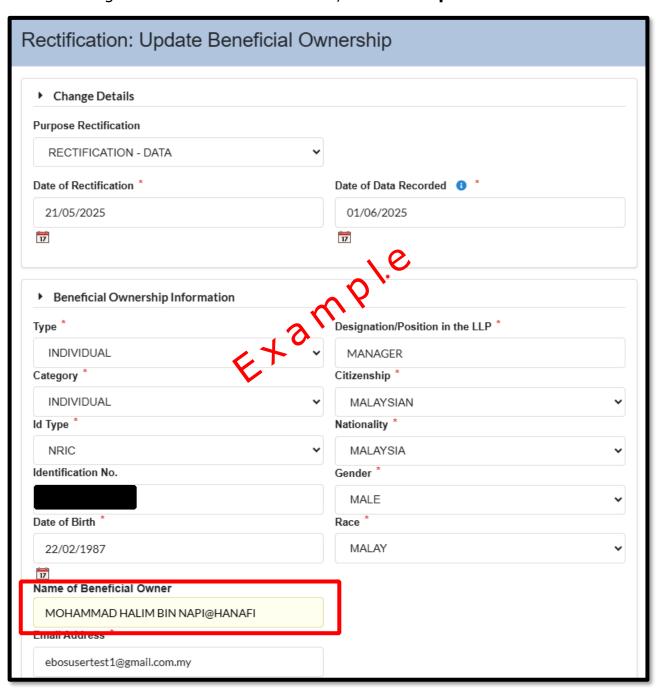


Diagram 98: Purpose of Rectification screen

g. System will display his name with status rectification - Data

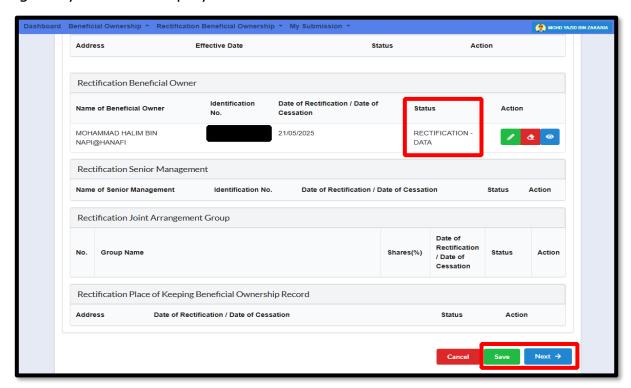


Diagram 99: BO name with status rectification - data screen

h. Select either rectification of BO by LLP or by Court Order.

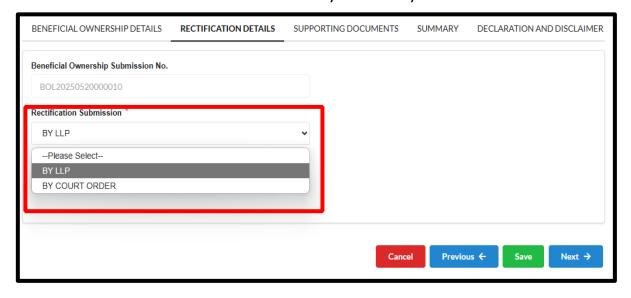


Diagram 100: Rectification Submission selections screen

i. If by Court Order- entered Court Order information

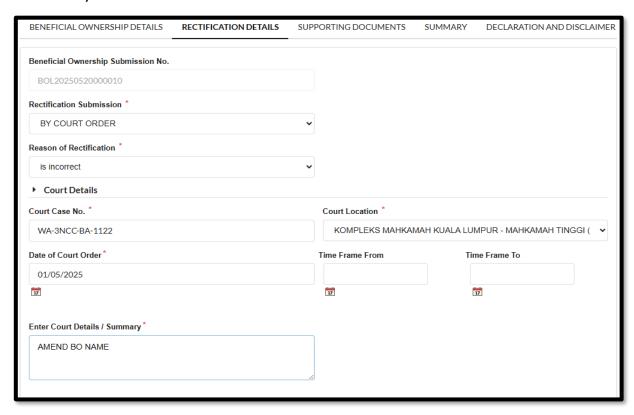


Diagram 101: Rectification Submission selections screen

j. Enter one of the reason if selected rectify BO by LLP.

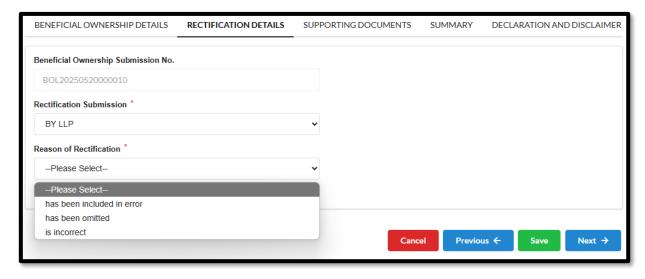


Diagram 102: Rectification reasons for submission via LLP screen

k. Supporting Documents tab- Upload document such as Court Order or Statutory Declaration, Consent Letter, Letter From Liquidator ETC.



Diagram 103: Upload supporting documents screen

 Declaration tab - user need to write the reason for rectification and ticks the declaration box

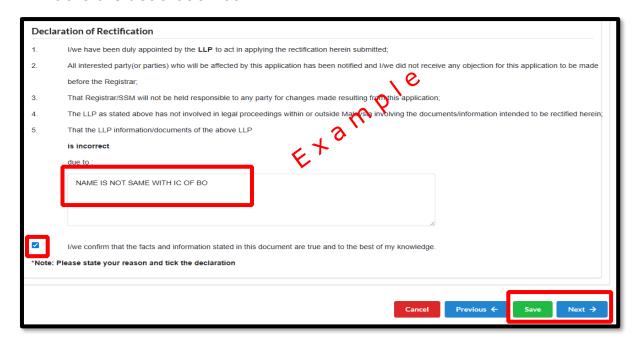


Diagram 104: Declaration of Rectification screen

m. Before submit, click view details to avoid mistake.

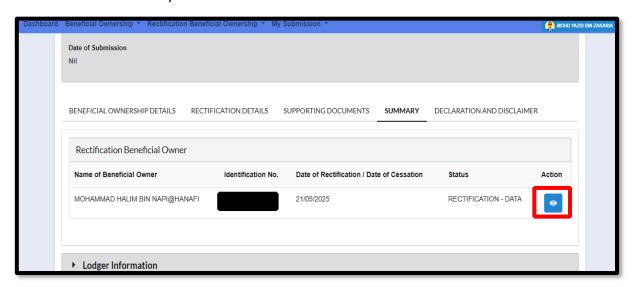


Diagram 105: Summary - view details screen 1

n. View details - The system will display the information before and after the amendments.

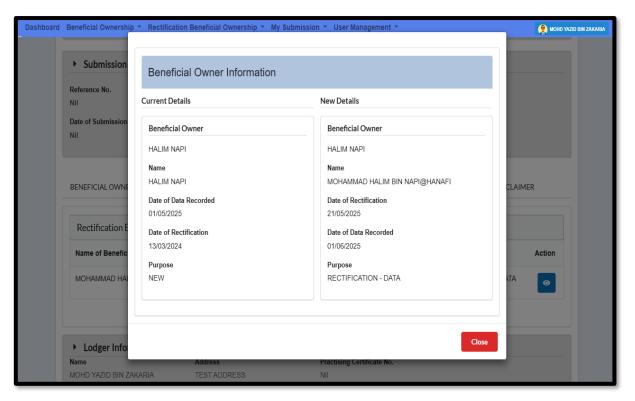


Diagram 106: Summary - view details screen 2

o. View PDF before submitting – to recheck the amendment was correct.



Diagram 107: Summary - view PDF screen

 p. Declaration – tick declaration before submitting. If satisfied, user can click submit.

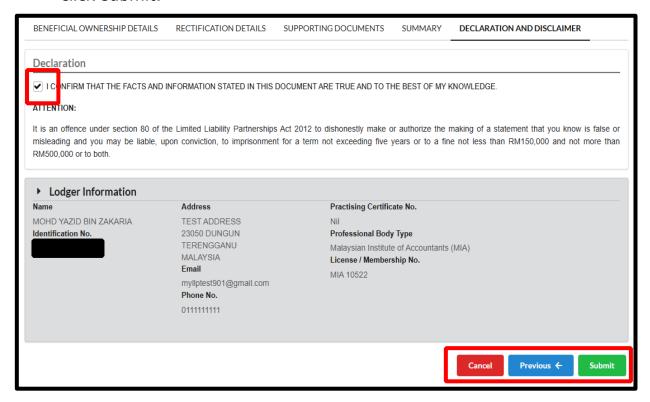


Diagram 108: Declaration and Disclaimer Screen

q. After submitting, system will display notification.

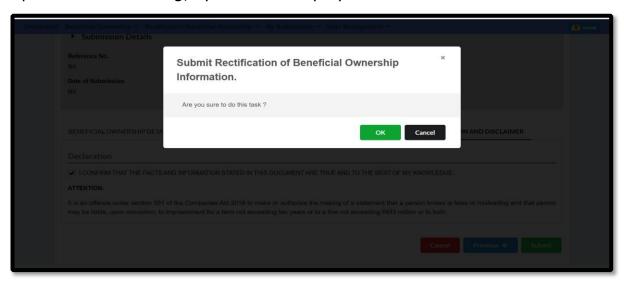


Diagram 109: Submission Screen

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r. System will request for payment. To proceed click Pay Online Button.

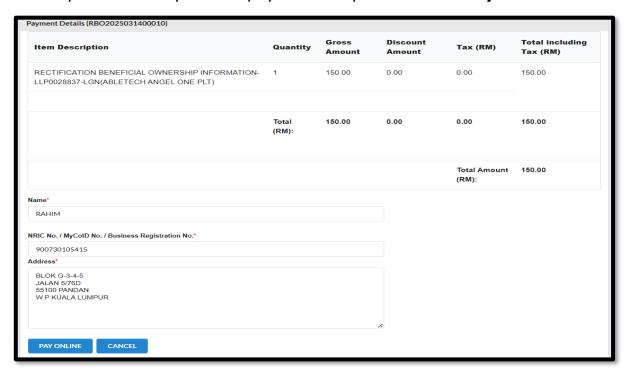


Diagram 110: Payment Screen

s. Fill in payment details

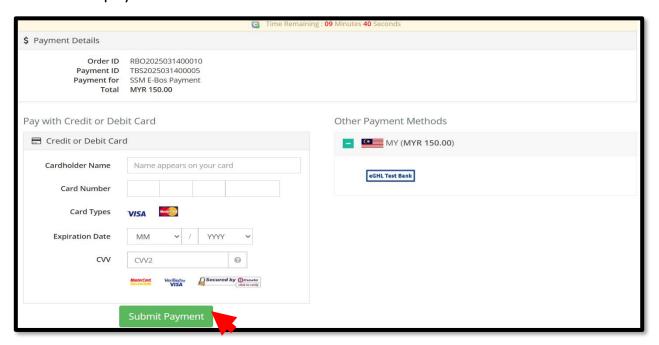


Diagram 111: Payment information screen

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t. System will display receipt for successful payment.

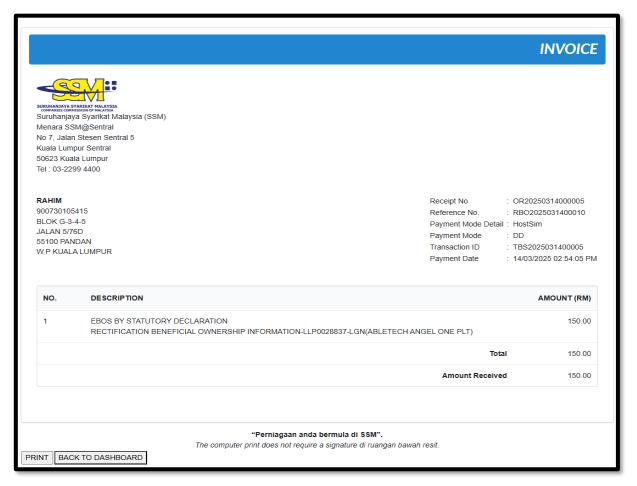


Diagram 110: Payment Receipt screen

6. ANNUAL DECLARATION (AD)

Annual Declaration must be lodge together with the BO/SM Information not later than 90 days from the end of financial year of LLPs

a. Log in to http://myllp.ssm.com.my/ and enter your login ID and password to access the system.



Diagram 111: MyLLP log in screen

b. Click on Annual Declaration tab. Select Submit Annual Declaration

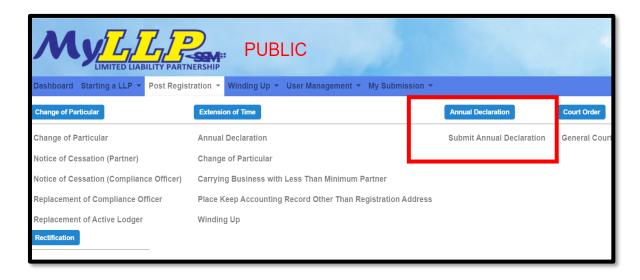


Diagram 112: Post Registration screen

c. Choose the respective LLP and click submit button

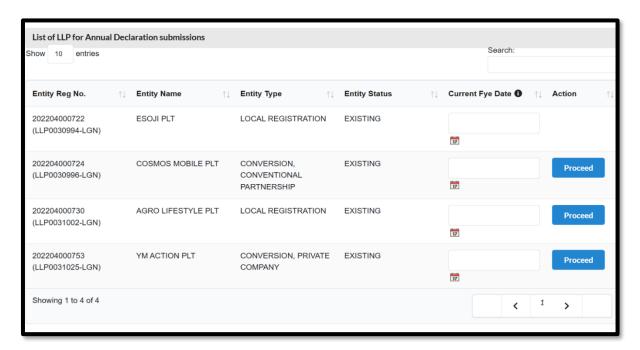


Diagram 113: List of Annual Declaration screen

d. The BO information will be auto-populated. Check the BO/SM details. If the information is not updated, please return to the e-BOS LLP system to update the BO/SM information.

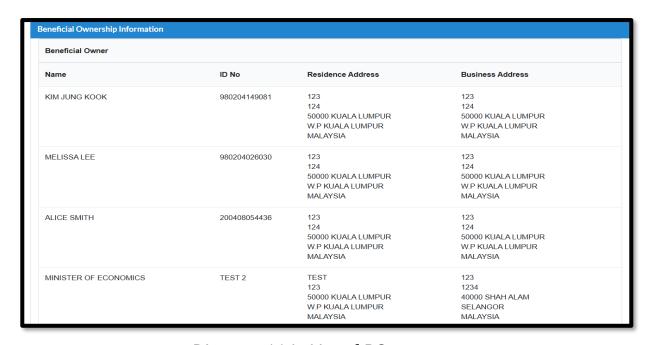


Diagram 114: List of BO screen

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e. Enter the current FYE date. Then, fill in the financial indicators such as Total Assets, Total Liabilities, Total Revenue, and Total Profit/Loss.



Diagram 115: Financial Indicator screen

f. Tick the Solvency Declaration checkbox and select the status as either 'Able to pay debt' or 'Not able to pay debt'.

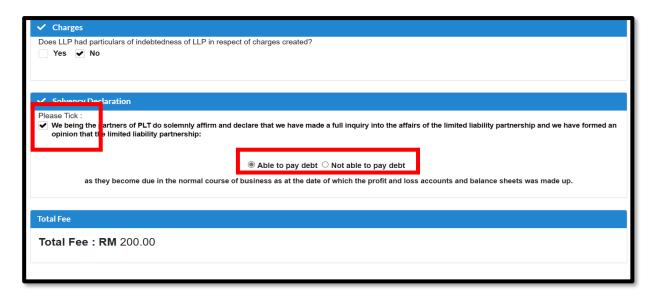


Diagram 116: Solvency Declaration screen

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g. Tick the Declaration box and verify the lodger's information. Click 'View PDF' to preview the Annual Declaration document. Click 'Submit Payment' to proceed with the submission, or click 'Withdraw' to cancel the submission.

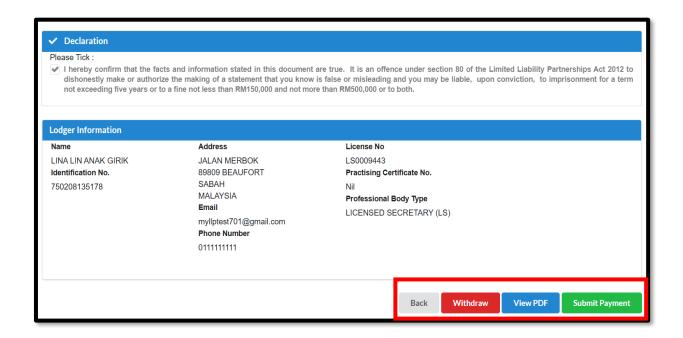


Diagram 116: Declaration screen

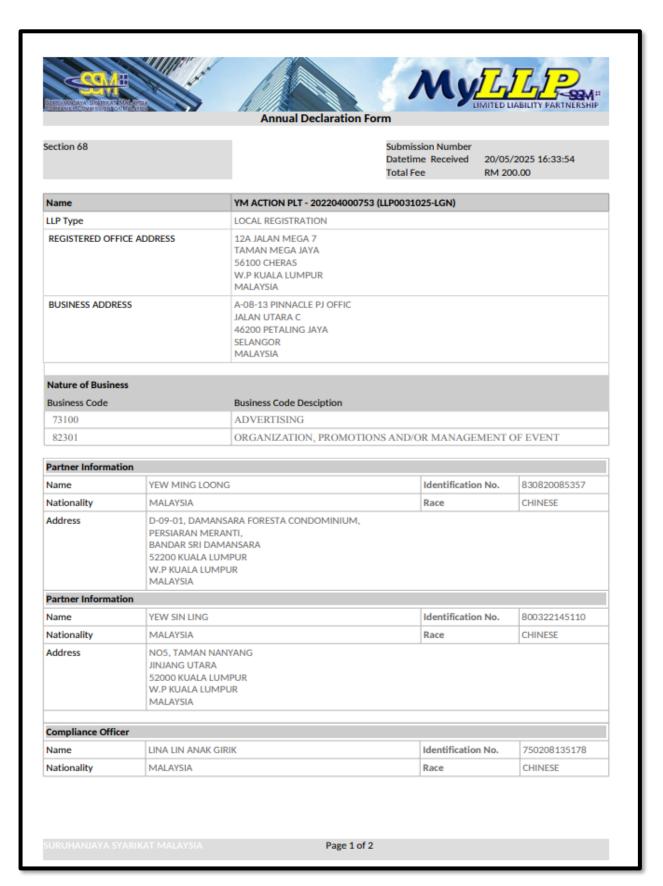


Diagram 117: PDF screen

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h. The system will prompt for payment. To proceed, click the 'Pay Online' button.

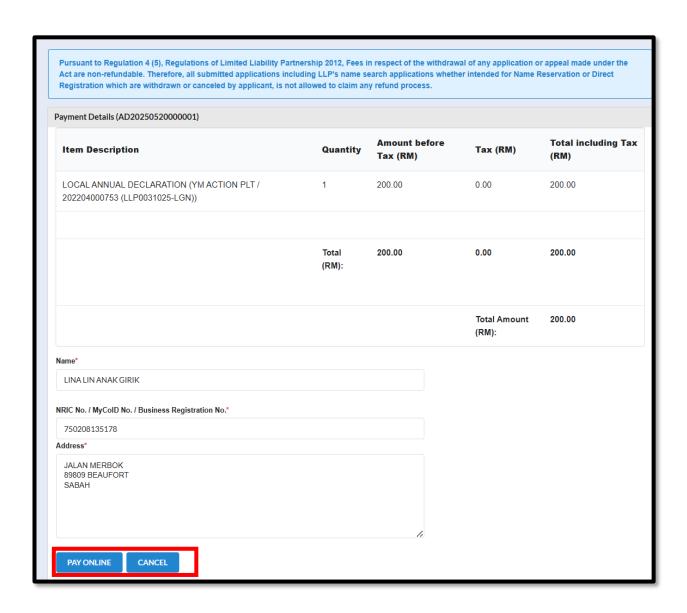


Diagram 118: Payment Information screen

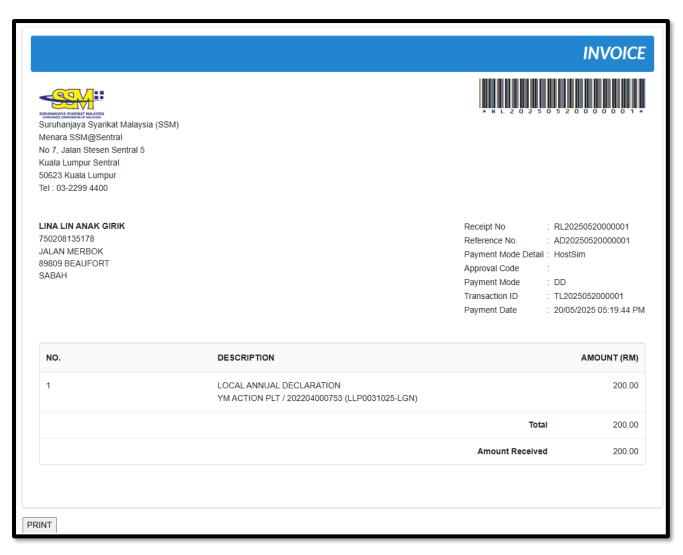


Diagram 118: Payment Receipt screen