SSM-MBDD

MARKETING AND BUSINESS DEVELOPMENT DIVISION



The division's function is to supply information on companies and businesses quickly and efficiently so as to improve the quality of service delivery that meets customer's needs.

In addition, the division also develops new products and services to increase the sources of revenue for SSM.

Divided into four(4) sections:

- 1. Product and Business Development Section.
- Identifying alternative financial revenue channels.
- Identifying the needs of customers and predicting customer behaviour through market research.
- Developing new product concepts with the cooperation of the ICT division.
- Collaborating with the Public Affairs section to market products and service
- 2. Customer Service Management Section.
- Manage customer enquiries and complaints over the phone and through emails.
- Offer advisory services to customers.
- Manage user account activation and supply of corporate information.
- Take action proactively in to order enhance customer service experience.
- Conduct the annual Customer Service Index (CSI) survey.
- 3. Business Advisory & Statistics.
- Exercise the application received for the implementation of new products proposals or improvements of existing products by external or internal parties.
- Process data for both companies and businesses that has been customized according to the clients.
- Provide advisory services on topics relating to business set-ups and its related agencies.
- Manages and certifies SSM BizTrust to online business entities which complies with the trust principles and characteristics that has been established including registration, privacy and security.
- 4. Registration of Business Section.
- Registration of New Business
- Registration for changes in business particular

BOARDROOM

BOARDROOM CORPORATE SERVICES SDN BHD

BoardRoom Smart Business Solutions

BoardRoom was born from the merger of a legacy group of companies from EY, KPMG & PWC and is now 100% owned bv Apricus Global. investment vehicle of Temasek-linked 65 Equity Partners Holdings private equity firm Tower Capital Asia. Today, we are Asia-Pacific's leader Corporate & Advisorv Services.

We have the expertise and experience to support your business at every stage of journey from vour incorporation through to restructuring, process upgrades and change management. More than 7,300 public-listed and privately-owned companies are entrusting BoardRoom to provide prompt accurate, and reliable corporate solutions to meet their business needs.

With a proven track record of over 50 years, BoardRoom currently provides an integrated suite of outsourcing services that's powered by innovation and technology. Our offerings include corporate secretarial advisory and support, share registry and issuing house, scrutineering, meeting management with e-polling facilities, HR consultancy, regional payroll and global accounting and tax management.

The BoardRoom group has offices in 4 countries namely Singapore (HQ), Malaysia, China (including Hong Kong) and Australia. We are also working with partners across the globe in addition to being collaborating firm of Andersen Global for our accounting and tax services.

In Malaysia, BoardRoom has offices in Petaling Jaya, Ipoh, Penang, Kuantan and Johor. For more information, please visit www.boardroomlimited.co m/my

CONVENE

CONVENE MALAYSIA SDN BHD



Azeus Systems is a global product business with over 30 years of experience in successfully delivering IT solutions across 60 public authorities worldwide. Established in 1991 bv Massachusetts Institute of Technology (MIT) alumni, Azeus is now operating in the USA, UK, Hong Kong, Singapore, Canada. Australia, Kenya, Malaysia, Philippines, UAE, China, Spain, India, Nigeria, and Turkey.

Throughout years of research, development, and application, Azeus has built an extensive track record of developing large and complex IT systems for both the public and commercial sectors.

The company has carried out over 250 IT projects in over 100 countries, achieving an international customer base, expertise and experience in software applications and product development, integration, and support and maintenance, as well as an unmatched specialization in the public sector.

Azeus's commitment to the highest quality, sustainability, and customer experience empowered its team of professionals to develop software solutions designed to provide customers with a seamless intuitive and digitalization journey. First of its innovative products is the multi-awarded board portal and management software, Convene. This solution is designed to streamline meeting preparation and collaboration among board administrators and directors.

ConveneAGM is the all-inone meeting platform that streamlines the AGM process while empowering shareholder engagement and governance compliance with legislative auidelines. Convene Teams (CiT) is the Microsoft meetina management solution built into Teams that introduces expert governance tools to enable best practices in all enterprise-level leadership meetings. Convene ESG is end-to-end the **FSG** reporting solution designed for efficient ESG Report generation adaptive to best practices and aligned with provision reporting guidelines. Other products of also include Azeus AzeusCare and Convene Records.

Learn more about Azeus and its award-winning products at azeusconvene.com

IBIZZCLOUD
IBIZZCLOUD SDN BHD



iBi77CLOUD SDN BHD focused in itself developing a Cloud Tax Computation Solution to be provided to the Professional Commerce industry, mainly, Tax Agents, Accountants and Auditing Firms.

The main objective to develop this iBi77tax Cloud is to ease the complexities of taxation procedures; enhance efficient submission of taxes, eliminates human and minimizing error operational cost. The tax software's application is designed in the practical manner; easy to learn, simple to use and training requirement.

With iBiZZtax Cloud, tax agents can now access their clients' data anytime, anyplace from any internet connected devices for Most prompt advisorv. importantly, due to the highly confidentiality of tax information. moving to cloud base tax application, will free from exploring to high risk of becoming the victim of cyber-attack.

In addition, the solution has successfully integrated to LHDNM newly introduced efilina submission format namely e-DTS via Web-API in November 2019. An official endorsement has been presented to us for our competency and effort in this field. line with In the government's focus in the field of digital transformation, we will continue to play our role in supporting it as a whole.

Early last year, in March 2021, The Company has been selected as one of the Most Trusted Tax Solution Provider of 2021 by APAC.

In short, iBiZZtax Cloud that features automation and digitization is certainly the most cost effective and safest tax solution for the tax operation in long run.

LEXISNEXIS
LEXISNEXIS MALAYSIA SDN BHD



LexisNexis Legal & Professional is a leading global provider of information and analytics that enable professionals in legal, corporate, government and non-profit organizations to improve decision-making and achieve better business outcomes.

We're a part of RELX Group, serving customers in more than 130 countries with 10,000 employees worldwide. Our information network contains 3 petabytes of legal and news data with 65 billion documents. That's 150 times the size of Wikipedia and doubling every three years.

Across the globe, we combine content, technology and analytics to advance the rule of law and shape a more just world where all are equal under the law.

Advancing What's Possible

Our teams are combining unparalleled legal and business information with analytics and technology to advance what's possible for the way our customers work and to advance what's possible in the world by strengthening the rule of law.

We're delivering powerful, new decision tools to customers by applying machine learning, natural language processing, visualization, and artificial intelligence to our global legal database. Our vision is to help customers increase productivity, improve decision-making and outcomes, and generate value for their organization.

RAFFCOMM RAFFCOMM SDN BHD



The Raffcomm Group aims to be the preferred Digitization and PRIME [Privacy & Identity Management for Everyone] Service Provider in Malaysia.

Raffcomm Sdn. Bhd. is the holding company that had played a vital part in the Digital Transformation of Suruhanjaya Syarikat Malaysia (SSM) being their Authorized Service Provider since 15 years ago, providing company & business data and E-KYB services, via the public portal SSM e-Info as well as through Application Programming Interface (API) Integration to organizations, including Government Agencies, Private Sectors. Banks, Telecommunications, Transportation, Credit Reporting Agencies, and many more.

the subsidiary company, Rafftech, is a Certification Authority licensed Malaysian bv the Communications & Multimedia Commission (MCMC) providina Identity and Document Authentication through e-KYC and Registration Authority services, Cyber-Security, ensuring Integrity & Confidentiality. Using Public Key Infrastructure Rafftech is a trusted issuer of Digital Certificates, enabling e-Seal, Digital Signing, and Digital Certified True Copy.

SUPERIOR IT SOLUTIONS

SIS

Superior IT Solutions Sdn Bhd, a private limited company incorporated in Malaysia, is company offering a total solution to the professional services establishments.

It is established as a total solution provider for professional services by a qualified accountant with years of extensive experience in accounting services. With the in depth knowledge and extensive experience the field in of accounting services in Malaysia, the software was developed based on the requirements of local users and most importantly it is compliance the requirements of local authorities.

The total solution provided offers a wide range of software that cater to of professional various types services establishments. It can cater for users in Tax, Legal or Company Secretary establishments. The solution comprises of existing softwares like Superior Audit TaxComp, Superior Audit - ComSec, Superior Audit - MBRS Xtract, Superior Audit - TimeCost, Superior Audit -SST Accounting and Superior Audit - RPGT.

The affordable, user friendly and comprehensive solution will increase productivity and operational efficiency of its user whilst offering a crucial benefit to its users; time saving and cost saving.

TRICOR

TRICOR COPRORATE SERVICES SDN BHD

tricor

Tricor Group (Tricor) is Asia's leading business expansion specialist, with global knowledge and local expertise in business, investor, corporate, resources & payroll, corporate trust & debt services, and governance advisory. Tricor provides building blocks for clients' business growth, from incorporation to IPO.

Tricor has had a rapid expansion through organic growth and development as well as partnerships, mergers and acquisitions. Tricor has a dominant footprint in Asia Pacific and a strong global presence.

Strategically headquartered in Hong Kong SAR, our expert teams deliver critical tax, accounting, finance, business advisory, human capital management, and compliance services through each phase of the business life cycle to help ambitious companies accelerate their growth in Asia and beyond.

Tricor's advantage comes from deep industry experience, committed staff, technology-driven processes. standardized methodologies, constant attention to changes in laws and regulations and wide industry contacts. Tricor is uniquely positioned to unlock the potential of your business, and help you stay one step ahead of today's diverse and fast evolving regulatory environment.

COMPLIANCE DIVISION



This division role is to raise the corporate compliance rate bv encouraging good corporate governance values through continuous education programme as well as via effective surveillance enforcement and efforts. The the division is divided into following three sections:

1)Surveillance Section

Divided to Inspection Unit and Compound Management Unit.

Inspection Unit is Responsible for conducting inspections on businesses and companies to ensure that the Registration of Businesses Act 1956 and Companies Act 1965/Companies Act 2016 as well as their accompanying Rules and Regulations are complied.

Compound Management Unit is responsible for managing effective and controlled compound monitoring system such monitor status of notices of compounds and offered Refer cases to Prosecution Division for prosecution.

2) Corporate Accounts Monitoring Section

This responsible section checking the Financial Statement that have been lodge to SSM to ensure the compliance with the provision of the Companies Act from 2016.Apart checkina the Financial Statement, this section monitoring the applicable approved accounting standard adopt by companies. CAMS of 2 unit which is Company Limited Guarantee Monitoring Unit; and Financial Statement monitoring Unit.

3) Intermediaries Supervision Section

This section processes the application and of renewal secretary licences and carries out surveillance as well as the storage or enhancement of the database of company secretaries. Divided into units which is two Secretary Licensina Unit and Secretary Surveillance Unit.

COMTRAC

COMPANIES COMMISSION OF MALAYSIA TRAINING ACADEMY

e-COMTRAC

COMTRAC was established on 1 April 2007 with the objective of spearheading the Companies Commission of Malaysia's (SSM) external stakeholders training initiatives. COMTRAC's mission is to train and educate corporate players consistent with SSM's functions as stipulated under sub-sections 17(d) and 18(2) of the Companies Commission of Malaysia Act 2001 which states:

COMTRAC's mission:

- To develop and harness competent, efficient, productive and multi-skilled human resource for SSM through training and development programmes.
- To instill good corporate governance and promote proper conduct amongst officers of corporations, business owners, industry groups and professional bodies through continuous education.
- To develop the Academy's global dimension by conducting and initiating strategic collaborations with relevant institutions of higher learning, professional and international bodies in providing training and education programs to regional and international organisation

BIGDATAWORKS
BIGDATAWORKS SDN BHD



Big Dataworks Sdn Bhd (BDW) is a company specialising Digital Solution, particularly Business Information Services. We provide to business communities with the opportunity unlock their potential adopting digitalization and data utilization. We strive hard to build the best Malaysian tech information portal and market intelligence platform. Founded in 2011. Big Dataworks keep building solutions and delivering them with integrity to solve the market's need.

In June 2016, Big Dataworks Sdn Bhd (BDW) was appointed by the Company Commission of Malaysia (CCM), also known as Suruhanjaya Syarikat Malaysia (SSM), as its technology and service provider that carries the brand name of MYDATA-SSM. Our objective is to provide a single access point of reference for companies and businesses information in Malaysia as well as International and ASEAN.

From there, MYDATA-SSM quickly grew and became the leading online provider of official live Companies and Businesses registry information. MYDATA-SSM supplies reliable real-time data, financial standings, and business ownership.

Since our inception, we have diversified our business by introducing two new products, "Know Your Customers (KYC)" and "Data Services". KYC is the process business identifying business verifyina the owner's identity to prevent anti-money laundering activities. KYC is also to provide detailed corruption diligence information. Services will focus deliverina business information based on specific criteria such as of business. locations. nature annual turnover etc. These two products will give a better insight into company information. We believe that the continuous innovation of products and services, will strengthen BDW vision to be one of the BIG DATA players in the industry.

CGM
CLIMATE GOVERNANCE MALAYSIA



Climate Governance Malaysia (CGM) is the Malaysian chapter of the World Economic Forum's Climate Governance Initiative. We are a global network of non-executive directors of public listed companies and our mission is persuade companies to reduce their carbon footprint and in the long term be climate resilient. Since the launch of CGM in 2019, we have organised almost 100 events, with over 4300 subscribers to our weekly newsletter.

As a brand CGM has built a strong awareness in the corporate sector in spearheading climate action and we were mentioned in the recently published 12th Malaysia Plan.

HRDC

HUMAN RESOURCE DEVELOPMENT CORPORATION



Development Human Resource Corporation (HRD Corp) established in 1993 as the Human Resources Development Council (HRDC) for the purpose of collecting from industries levy key disbursing training grants registered employers. This was done through its internal mechanics known as the Human Resources Development Fund (HRDF). Soon, the mechanics became synonymous the organisation and stakeholders started referring to it as HRDF.

Over the years, the council became an integral part of Malaysia's human capital development landscape, expanding its core function to more sectors and industries, while supporting the growth of training providers in the country.

In 2001, Human Resource Development Council was incorporated into Pembangunan Sumber Manusia Berhad (PSMB) through the enactment of the Pembangunan Sumber Manusia Berhad Act 2001. To the public however, it continued to be known as HRDF.

In April 2021, HRDF became HRD Corp. The rebranding exercise was formalised by Dato' Sri Ismail Sabri bin Yaakob, the Prime Minister of Malaysia in an official launch event on 2 December 2021. The new name reflects the organisation's new responsibilities, directions, and mission.

This includes expanding its existing upskilling and reskilling efforts for registered employers to all Malaysian organisations and individuals; and providing training, placement, and income-generating opportunities to all communities in need.

This is in line with HRD Corp's ambition of driving Malaysia's talent development aspirations for the long term.

ICDM

THE INSTITUTE OF CORPORATE DIRECTORS MALAYSIA



The Institute of Corporate Directors Malaysia (ICDM) promotes sustainability-driven governance and empowers boards and directors with forward-thinking mindsets, practical knowledge and essential competencies to enhance professionalism and effectiveness.

ICDM offers a comprehensive suite of board advisory and consultancy services and runs a series of development and advocacy programmes to build a robust corporate governance culture in Malaysia. Established by the Securities Commission (SC) Malaysia and supported by Bank Negara Malaysia, Bursa Malaysia and the Capital Market Development Fund, ICDM serves as the national institute of directors and aims to be the leading influence of excellence in governance.

KPDNHEP

KEMENTERIAN PERDAGANGAN DALAM
NEGERI DAN HAL EHWAL PENGGUNA



The Ministry of Domestic Trade and Consumer Affairs was established on 27 October 1990. The objectives of Ministry are to promote the development of a viable, competitive and sustainable domestic economy, specifically in the Distributive Trade Sector.

The Distributive Trade Sector is one of the main contributors to the National GDP and it acts as a buffer to economic stability, especially during the times of uncertainty and unpredictable situation of the global economy. Distributive trade needs to be strong so as to counterweigh any instability in the economy.

At the same time, the Ministry is committed in protecting the interest and rights o f consumers. This includes development of an ecosystem of consumers and businesses that complements each towards self-regulation, in line with the aspirations of people in a developed country. It is hoped that matured and ethical consumers and business can be developed, with the outcome of an economically and socially balanced nation.

In 2009, the Ministry's roles and functions were expanded to cover the Franchise.

MYIPO

INTELLECTUAL PROPERTY CORPORATION OF MALAYSIA



MyIPO is responsible for the development and management of intellectual property system in Malaysia. MyIPO administers and enforces Intellectual Property Legislation namely the Trademarks Act 2019, the Patents Act 1983, the Copyright Act 1987, the Industrial Designs Act 1996, the Layout Designs of Integrated Circuits Act 2000, Geographical Indications Act 2000 and subsidiary regulations.

MyIPO is placing greater emphasis on the quality and efficiency of the search and examination process for granting of patents, trademarks, industrial designs and geographical indications.

MYCC

MALAYSIA COMPETITION COMMISSION



Malaysia Competition Commission Roles

The Malaysia Competition Commission (MyCC) is an independent body established under the Competition Commission Act 2010 to enforce the Competition Act 2010. Its main role is to protect the competitive process for the benefit of businesses, consumers and the economy.

Commission's Main Functions

The Competition Commission Act 2010 empowers the Malaysia Competition Commission (MyCC) to carry out functions, such as to implement and enforce the provisions of the Competition Act 2010, issue guidelines in relation to the implementation and enforcement of the competition laws, act as an advocate for competition matters; carry out general studies in relation to issues connected with competition in the Malaysian economy or particular sectors of the Malaysian economy; inform and educate the public regarding the ways in which competition may benefit consumers and the economy of Malaysia.

INTEREST SCHEMES
SSM-INTEREST SCHEMES SECTION



This section is responsible to ensures that the holders of interest schemes obtain their user rights as promised in the trust deeds.

Apart from that, to ensures that the operators of interest schemes comply with the provisions of Division 5 of Part IV of the Companies Act 1965 and the Policy Guidelines and Requirements for Interest Schemes and tonsures that the trustees carry out their responsibilities in protecting the interest of the interest scheme holders.

Lastly, to ensures that the interest scheme industry is able to self-regulate, establish the best practices and produce an ethical industry.