SURUHANJAYA SYARIKAT MALAYSIA
COMPANIES COMMISSION OF MALAYSIA

2026

SSM TRAINING

MAPPING CRITICAL THINKING FOR COMPANY SECRETARIES

THINK WIDE, THINK DEEP, THINK FORWARD VIA-RADIANT THINKING.

COURSE INTRODUCTION

Critical thinking presents a systematic approach to problem solving, inquisitiveness, even-handedness, and confidence in reasoning. Demands us to rigorously question ideas, rather than accepting them at face value. Enables us to deploy structured problem-solving that provides clarity. Empowers us to choose the best information from multiple possibilities. Striking the balance between a healthy dose of skepticism and an equal measure of good judgement. And as we grasp the power of pathological, manipulative and reflective thinking, making us better critics of ourselves. However, effective problem solvers must think both creatively and critically, generating options and focused thinking on a larger perspective. Mapping critical thinking allows us to explore our critical findings on a level of big picture thinking that potentially opens us up to an endless world of probabilistic paths.

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COURSE OBJECTIVES

Designed with the company secretary (COSEC) ecosystem in mind, this programme aims to hone critical thinking abilities by systematic analysis, thinking wide and deep in problem solving situations that demand in-depth reasoning and clarity. Simultaneously deploying radiant thinking to facilitate big picture perspective in the quest to explore critical probabilistic paths.

COURSE CONTENTS

Day 1

- **Breaking thought patterns:** The heart of critical thinking. Mapping out big picture thinking.
- **Generating probabilistic paths:** Think wide, think deep. Question the questions.
- **Staying on track:** Aims-goals-objectives.
- **Factors and possibilities:** Plus-minus-interesting. Consider all factors.

Day 2

- **Prioritisation and probabilities:** First important priorities. Alternatives-possibilities-choices.
- **Perspectives and outcomes:** Other people's views. Consequence and sequel.
- **Strategic thinking and planning:** Benefit of foresight.
- **Change your thinking, change your results:** The thinker's attitude and barriers. Cultivating effective thinking teams.

WHO SHOULD ATTEND

The entire COSEC ecosystem - company secretaries, company directors, corporate consultants, business leaders, entrepreneurs, and professionals desirous of capabilities enhancement, leadership and personal development.

LEARNING OUTCOMES

By attending this course, participants learn to:

- Develop excellent brainstorm technique and contact sport for individuals and thinking teams.
- Map critical thinking to explore the versatility of big picture thinking, discover options, generate new probabilistic paths.
- Derive better foresight, conclusions, problem-solving, decision making with collaborative radiant, rational, structured thinking.
- Sharpen critical thinking via cross-questioning techniques to challenge inferences, assumptions, reasoned judgements, and expand perceptions about situations for better clarity.
- Exercise intellectual empathy by appreciating other people's opinions and perspectives.

TRAINING METHODOLOGY

- Seminar conduct shall focus on impact, highly-participative, experiential learning with whole-mind, whole-body, whole-person experience.
- Speed and enhanced learning promoted through relevant games, exercises, sharing, case studies and simulations.
- Non-theoretical lectures interwoven into sessions give emphasis to energise, demechanise and rehumanise whole learning process while seeking to reform limiting beliefs and past conditioning.
- Ignite participants' full mental and psychological powers for thinking, problem solving, innovation and learning, with whole organisational life in mind.

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ABOUT THE TRAINER

International Masterclass Trainer-Coach-Motivator I Author I Firewalker
DC-Certified International Masterclass Trainer-Coach in Directive Communication™ Psychology

Creative, energetic and vibrant **LENAghaz**, is Asia's award-winning thought catalyst in Creative Intelligence & Transformational Thinking, and Innovation Leadership & Organisational Development. Founder-CEO of LENAghaz Energetics Worldwide, her formative career portfolio encompasses 25 award-winning years in Creative Directorship and Consultancy at local and international advertising outfits in Asia, and the United Kingdom. LENAghaz is a DC-Certified Trainer-Coach in Directive Communication™ Psychology at Directive Communication International (DCI) Asia. A Certified Professional Member of the American Institute Of Business Psychology (AIOBP), and a Certified Professional Trainer of the Global Trainers Federation. LENAghaz was conferred Asia's Extraordinary Trainer Award by Directive Communication International (DCI) Asia on her outstanding training performance for the Russian-Kazakh Heads and Administrators of the Government of Kazakhstan. LENAghaz was also awarded Outstanding Trainer at Directive Communication International (DCI) Asia's Train-The-Trainer program in 2016. She is an Author, and a Certified Firewalker from the Tony Robbins Life and Wealth Mastery University. Having earned a host of world-class professional accolades and masterclass certifications to her merit over a wealth of 36 years professional training and coaching.

ADMINISTRATIVE DETAILS

Date	29 - 30 June 2026	
Venue	Virtual platform	
Time	09.00 am – 05.00 pm	
Training Methodology	As stated above	
Fee	RM1,100.00	Standard
	RM900.00	Licensed Secretary. Member of MAICSA, MIA, Malaysian Bar, MACS, MICPA, Sabah Law Society & Advocates Assoc. of Sarawak.
SSM CPE Points	16 points	

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HOW TO REGISTER?

STEP 1

Strictly via online registration at **www.ssm4u.com.my/ecomtrac**

STEP 2

NEW USER (First Time Login)

- Click on **SIGN UP**
- Key in **REGISTRATION INFORMATION**
- Click on **REGISTER**
- Key in **USERNAME** and **PASSWORD**

EXISTING USER

- Key in **USERNAME** and **PASSWORD**
- Click on **SIGN IN**

STEP 3

- Select training
- Check on Available Seat
- Click on Add Participant
- Key in participant's information
- Click on Submit
- Check participant's details
- Click on Submit Payment

Note: Please submit your application within 15 minutes. Otherwise the system will automatically cancel your transaction and you will lose your seat(s). Please re-apply if you wish to proceed. Full payment shall be made at the point of registration.

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TERMS & CONDITIONS FOR TRAINING PROGRAMMES

PROGRAMME FEE

- Fee is payable to SURUHANJAYA SYARIKAT MALAYSIA.
- Admittance to training programme shall be granted only upon registration and full payment is received.

PAYMENT MODE

- Registrations and payment for training programmes MUST be made through online at e-COMTRAC (www.ssm4u.com.my/ecomtrac). Upon submitting the registration application, participants are deemed to have read and accepted the terms and conditions herein.
- Payment by cash and cheque is not acceptable effective from January 2021.

CLASSROOM TRAINING

- For classroom-based training, a confirmation e-mail will be sent to participants at least 1 working day prior to the programme.
- Participants are required to present Malaysia's identification card and foreign participants are required to present passport at the registration counter for verification and admission to training programme.
- Admittance may be denied upon failure to present identification card / passport.

LIVE WEBINAR TRAINING

- A notification e-mail with the webinar access link will be sent to participants at least 1 working day prior to the webinar.
- The access link is unique for registered participants and should not be forwarded or shared with others.

E-LEARNING TRAINING

- Upon successful registration, an email will be sent containing the access link to the pre-recorded webinar and accompanying material will be sent on the start date of the programme.
- Access will be available for a fixed duration of seven (7) days starting from the session's commencement date. After this period, the link will expire, and access to the webinar and materials will no longer be available.

CERTIFICATE OF ATTENDANCE

- Upon full attendance of the programme and payment is received, participants will be issued an e-Certificate of Attendance.
- Participants can download the e-Certificate of Attendance from e-COMTRAC platform in three (3) working days after the programme or in seven (7) working days for conference / symposium. Please take note that the certificate is available for download up to 30 days from the conclusion of the programme. An administrative fee of RM30.00 per copy is chargeable for downloading the certificate after the 30th day. Any replacement of certificate due to errors in name or identification card number wrongly filled by participant / representative during registration or loss of certificate, etc will incur a fee of RM30.00 for reissuance.

CANCELLATION / ABSENT

- No refund will be given to participants who failed to attend the programme.
- Replacing registered participant is not allowed.

TRANSFER

Transfer of registration fee to another training programme is not allowed.

PERSONAL DATA PROTECTION NOTICE

Your personal data and other information provided in this application and including any additional information you may subsequently provide, may be used and processed by COMTRAC/SSM as a reference in future to communicate with you on our training programmes/events. In line with the Personal Data Protection Act 2010, we wish to obtain your agreement and consent for using your personal data. If you do not consent to the processing and disclosure of your personal data, you should send an e-mail to us at comtrac@ssm.com.my.

HUMAN RESOURCES DEVELOPMENT CORPORATION

SSM is registered as a training provider with HRD Corp under GOV1000117857. All trainings are claimable under SBL Scheme subject to HRD Corp approval. Participant's employer needs to apply for grant at least one day before the commencement of training.

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EXCLUSION OF LIABILITY

The speaker(s) or trainer(s) is independent and shall not represent SSM, act as its agent or otherwise represent that their personal views are endorsed by SSM. The assessments and views expressed during the programme are entirely the speakers'/trainers' own. SSM shall not be liable for whatever circumstances arising from any engagement between the speaker(s) or trainer(s) and the participant(s).

DISCLAIMER

SSM reserves the right to cancel the programme, change date(s), venue(s), speaker(s) or any other changes due to any unforeseen circumstances that may arise without prior notice to participants. SSM also reserves the right to make alternative arrangements without prior notice. SSM accepts no responsibility for death, illness, injury, loss or damage of any property belonging to, or financial loss by any persons attending the programme, whatever the cause. SSM shall not be responsible for any costs, damages or losses incurred by participants dues to the changes and / or cancellation. SSM is not responsible for the integrity of participants' computer or device, your internet signal bandwidth, or any other consideration outside of the control of SSM.

SSM shall not be responsible for any problems or technical malfunction, including, without limitation, the acts, omissions, problems or malfunctions of any telephone network or lines, computer online systems, servers, computer equipment, software, failure of e-mail, traffic congestion on the internet or at any web or combination thereof.

All information contained in the brochure is correct and accurate at the time of publication.