FAQs ABOUT SSM NATIONAL CONFERENCE 2026

GENERAL FAQs ABOUT SSM NATIONAL CONFERENCE 2026

No	Question	Answer
1	**Who is the organizer for SSM National Conference (SSMNC) 2026?**	Companies Commission of Malaysia Training Academy (COMTRAC) & Knowledge Management, a Division of Suruhanjaya Syarikat Malaysia (Companies Commission of Malaysia) is the organizer for SSM National Conference 2026.
2	**Will the Conference be in-person or conducted online for this year?**	The SSMNC2026 is a hybrid Conference. In-person delegate's venue is at Kuala Lumpur Convention Centre (KLCC) and the virtual delegate will log in via Zoom.
3	**What is the date and time of the Conference?**	The Conference will be held on 18 and 19 August 2026, from 9:00 a.m. to 5:00 p.m. (UTC+8). The Company Secretary Masterclass will continue on 20 August 2026, from 9:00 a.m. to 5:00 p.m. (UTC+8).
4	**What is the Conference agenda?**	Please click **here** for the Conference agenda and details or scan the QR Code: SSMNC2026 MICROSITE
5	**Who should attend SSMNC 2026?**	Company directors, shareholders, company secretaries, accountants, auditors, lawyers, compliance managers, regulators, law enforcers, risk managers, educators.
6	**How do I register for this event?**	All registrations must apply via e-COMTRAC. Follow this **guide to register** for information about registrations and click **SSMNC2026 Microsite** to register or scan the QR Code: SSMNC2026 MICROSITE
7	**How do I pay the registration fee?**	Full payment shall be made at the point of registration click **SSMNC2026 Microsite**. Access to the virtual Conference shall be granted only upon successful full payment.

No	Question	Answer
8	**When will registration open for the Conference?**	The Conference is opened for registration and on first come first served basis. Click **SSMNC2026 Microsite** to register.
9	**When is the closing date for registration?**	The closing date for registration is **11 August 2026 at 11.59 pm** or when seats are sold out, whichever is earlier.
10	**How do I check my registration and payment status?**	Click **manual** for User Guide on e-COMTRAC.
11	**Can I cancel or transfer my registration?**	No refund application is entertained if participant decides to cancel his registration or fails to attend the Conference. Transfer of registration fee to another programme is not allowed.
12	**Can I send a replacement?**	Replacement for registered delegate is not allowed.
13	**When will I receive the certificate of attendance?**	CPE points and an e-Certificate of Attendance will be awarded to delegates who attend from 09.00 am to 05.00 pm on all conference days. Delegates can download the e-Certificate of attendance from e-COMTRAC platform. Certificates will be available for download within 7 working days after the Conference and will remain accessible for 30 days only. An administrative fee of RM30.00 may be charged for download after the 30 day. Click for user **manual** e-COMTRAC [SSM4U] - Download e-Certificate. Partial attendance does not qualify for partial CPE points.
14	**Replacement of certificate**	SSM will charge an administrative fee of RM30.00 per copy for any replacement of certificate due to errors in name or identification card number wrongly filled by participant / representative during registration or loss of certificate, etc.
15	**Is this Conference HRD Corp claimable?**	Yes, this programme is claimable under SBL Scheme. SSM is registered as a training provider with HRD Corp under GOV1000117857. Click **here** to see steps for application under SBL Schemes.

No	Question	Answer
16	**Where can I get material of the programme?**	Materials will be available for download starting 20 August 2026 and 21 August 2026 for Company Secretary Master Class. The materials link will expire on 30 August 2026. Refer to the QR Code to download the materials in the SSMNC2026 Delegate Kit.
17	**Where can I contact the Conference Secretariat?**	SSM National Conference 2026 Secretariat COMTRAC & Knowledge Management Division Level 12, Menara SSM@Sentral, No.7, Jalan Stesen Sentral 5, Kuala Lumpur Sentral, 50623 Kuala Lumpur Office hours: Monday to Friday from 8.15 am to 5.00 pm SSMNC2026 Hotline: 603 2299 5200 WhatsApp Hotline: 603 2299 5335 (WhatsApp only) Email: comtrac@ssm.com.my Website: www.ssm.com.my

FAQs ABOUT SSM NATIONAL CONFERENCE 2026 FOR VIRTUAL DELEGATES

No	Question	Answer
1	**How much is the registration fee for virtual?**	The registration fee for virtual is RM700.
2	**What is included in my registration fee?**	You will receive access zoom link to all plenary sessions. Every virtual delegate will get one unique access.
3	**When will I receive the access link to the Conference?**	You will receive the **Zoom event access link** on 13 August 2026. If you do not receive the link by 14 August 2026, please contact us for assistance. Office hours: Monday to Friday from 8.15 am to 5.00 pm SSMNC2026 Hot Line: 603 2299 5200; or Send e-mail to: comtrac@ssm.com.my
4	**Can I share the access link with others?**	The access zoom link is unique for registered delegates and should not be forwarded or shared. Only one (1) device is allowed to access the Zoom platform at a single time.
5	**How to log in to SSM National**	i. Ensure you have a stable internet connection and a compatible web browser. For optimal performance,

No	Question	Answer
	Conference 2026?	we recommend using a LAN (wired) internet connection with a minimum speed of 15 Mbps. ii. You will receive the **Zoom event access link** on **13 August 2026**. If you do not receive the link by **14 August 2026**, please contact us for assistance. iii. Click the Zoom event access link and enter your **registered email address** to log in on each day of the conference. **No password is required.**
6	**Can visitors/ non delegates access the Conference platform?**	No.
7	**What time can delegate login on Conference days?**	You may login from 07.30 am (UTC +8) on 18 & 19 August 2026.
8	**When can delegates access the platform?**	From 18 August 2026 (07.30am) to 19 August 2026 (05:30 pm) UTC +8.
9	**How many CPE points do I get by attending the virtual SSMNC 2026?**	SSM 16 CPE.
10	**How are the CPE points and e-Certificate awarded?**	CPE points and e-Certificate of Attendance will be awarded to delegates who remain logged in from 09.00 am to 05.00 pm on 18 & 19 August 2026.
11	**Can I claim additional CPE points for watching the on-demand video?**	Please note that no on-demand recording or replay will be available for this conference. Delegates are encouraged to attend the live sessions as scheduled.

FAQs ABOUT SSM NATIONAL CONFERENCE 2026 FOR 2 DAYS PHYSICAL DELEGATES

No	Question	Answer
1	**How much is the registration fee?**	The registration fee for in-person at KLCC is RM1,500.00.
2	**Where the conference will be held?**	In-person delegate's venue is at Conference Hall, Level 3, Kuala Lumpur Convention Centre (KLCC).
3	**What is included in my registration fee?**	Access to all plenary sessions, access to visit exhibitors, refreshments and lunch during the conference days and a complimentary conference bag for every in-person delegate.
4	**When will I receive the confirmation access to the Conference?**	A confirmation e-mail will be issued to registered delegates at least two (2) working days before the conference. Delegates will be given the conference tag during registration. Delegates are required to wear the conference name tag at all times during the two (2) days conference. Only delegates with the conference name tag will be allowed into the conference halls, exhibition area and lunch hall.
5	**Where is the delegates' registration counter?**	At foyer of Conference Hall at Level 3 of Kuala Lumpur Convention Centre from 07.30 am to 9.00am. The conference will commence at 9.00 am on both days. Delegates are required to present a photo identification (NRIC or driving license) at the registration counter prior to the issuance of the delegate's name tag. Admission may be denied upon failure to present photo identification.
7	**Can registration be done by walk-in?**	No.
8	**For in–person delegate do I get the access to virtual platform?**	Access to the virtual platform will not be provided to delegates registered for the in-person conference under any circumstances. All in-person delegates are required to attend the conference physically at the following venue:

No	Question	Answer
		Kuala Lumpur Convention Centre (KLCC), 50088 Kuala Lumpur, Malaysia
9	**Can visitors/ non delegates access the Conference Hall?**	No.
10	**How many CPE points do I get by attending the in-person SSMNC 2026?**	SSM 20 CPE points. For members of professional bodies, please contact your respective bodies to enquire on the CPE credits.
11	**Can I claim additional CPE points for watching the on-demand video?**	There is no on-demand video of this Conference.

FAQs ABOUT SSM NATIONAL CONFERENCE 2026 FOR 3 DAYS PHYSICAL DELEGATES ON SSMNC2026 COMPANY SECRETARY MASTERCLASS

No	Question	Answer
1	**How much is the registration fee?**	The registration fee for in-person at KLCC is RM1,800.00
2	**Where will the conference be held?**	In-person delegate's venue is at Conference Hall, Level 3, Kuala Lumpur Convention Centre (KLCC).
3	**What is included in my registration fee?**	Access to all SSMNC2026 + Masterclass sessions, access to visit exhibitors, refreshments and lunch during the conference days and a complimentary conference bag for every in-person delegate.
4	**When will I receive the confirmation access to the Conference?**	A confirmation e-mail will be issued to registered delegates at least two (2) working days before the conference. Delegates will be given the conference tag during registration. Delegates are required to wear the conference name tag at all times during the three (3) days conference.

No	Question	Answer
		Only delegates with the conference name tag will be allowed into the conference halls, exhibition area and lunch hall.
5	**Where is the delegates' registration counter?**	At foyer of Conference Hall at Level 3 of Kuala Lumpur Convention Centre from 07.30 am to 9.00am. The conference will commence at 9.00 am for all three (3) days. Delegates are required to present a photo identification (NRIC or driving license) at the registration counter prior to the issuance of the delegate's name tag. Admission may be denied upon failure to present photo identification.
7	**Can registration be done by walk-in?**	No.
8	**For in-person delegate do I get the access to virtual platform?**	Access to the virtual platform will not be provided to delegates registered for the in-person conference under any circumstances. All in-person delegates are required to attend the conference physically at the following venue: Kuala Lumpur Convention Centre (KLCC), 50088 Kuala Lumpur, Malaysia
9	**Can visitors/ non delegates access the Conference Hall?**	No.
10	**How many CPE points do I get by attending the in-person SSMNC 2026?**	SSM 28 CPE points.
11	**Can I claim additional CPE points for watching the on-demand video?**	There is no on-demand video of this Conference.

Dated: 31 July 2026