

SSM NATIONAL 2019

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Sunway Pyramid Convention Centre
Petaling Jaya, Selangor

FUTURE-PROOFING BUSINESS IN THE **DIGITAL AGE**





Session 5: Importance of SMEs in Nation Building

Noor Azmi Mat Said CEO, SME Corp. Malaysia



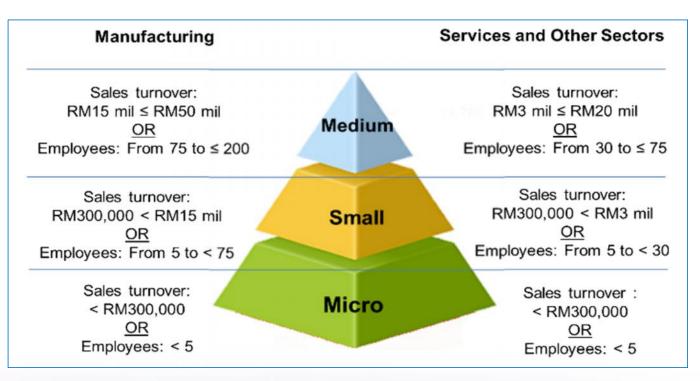


SMEs play a big role in economic growth



Definition of SMEs (effective January 2014)

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EXCLUDING

- Public-listed companies in main board in Malaysia or other countries and its subsidiaries
- Subsidiaries of large firms, MNCs, GLCs, Syarikat Menteri Kewangan Diperbadankan (MKDs) and State-owned enterprises

^{*} For incentives under MIDA and corporate tax under IRB, the definition of SMEs will be based on their respective Acts

Representing 98.5% of the business community, SMEs are the backbone of the economy

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907,065 registered SMEs in Malaysia



76.5% microenterprises



21.2%

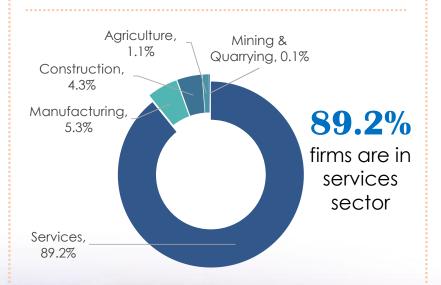
small-sized enterprises



medium-sized enterprises



20.6% are women-owned businesses



2018

37.4% contribution to GDP





66.2%

contribution to employment

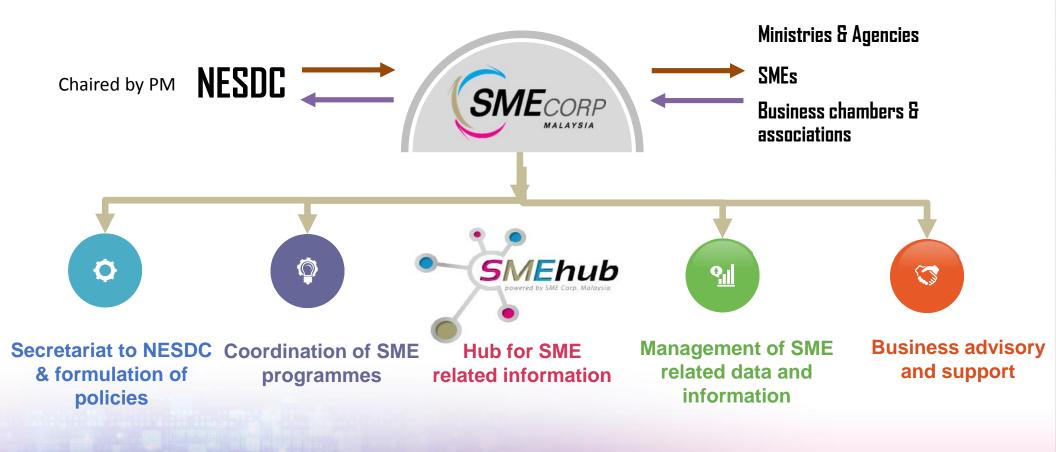


17.5% contribution to exports

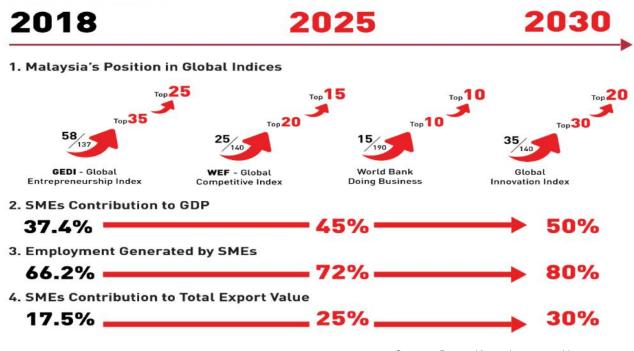
Source: Dasar Keusahawanan Nasional

SME Corp is the Central Coordinating Agency (CCA) for SME development

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Recently launched DKN has targets on SMEs



Source: Dasar Keusahawanan Negara

Digital Future is one of the 4 megatrends to have far-reaching impact on SMEs

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DIGITAL FUTURE & IR 4.0

- Digital transformation changing business & delivery models e.g.
 big data, 3D printing, virtual stores
- Increasing mobile device adoption, a "mobile first" world e.g. Cloud, mobile and social technologies



GLOBALISATION

- Asian middle class- significant spending power
- "New knowledge world order" emerging, with Asia as a hub
- Trading between emerging markets increasing



RISING OF ENTREPRENEURSHIP

- Drivers of entrepreneurial activity moving from Necessity to Opportunity
- Start-ups with innovative ideas, making a high-impact
- More women & young entrepreneurs



COMMUNITY LIVING

- Empower communities with power of ICT & broadband enabling creation
- Future villages: digitalisation of SMFs

SMEs have high usage of social media and e-commerce, but still have bigger potential to grow

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83.6%

SMEs using computer / laptop / notebook in their daily business operation



85.9% of SMEs received their payment via online bank transaction



of SMEs received their payment via offline transaction



15.2%

of SMEs received their payment via **debit card**



10.1% of them **export** their products and / services **online**





87.7% Facebook





15.0% E-commerce own website

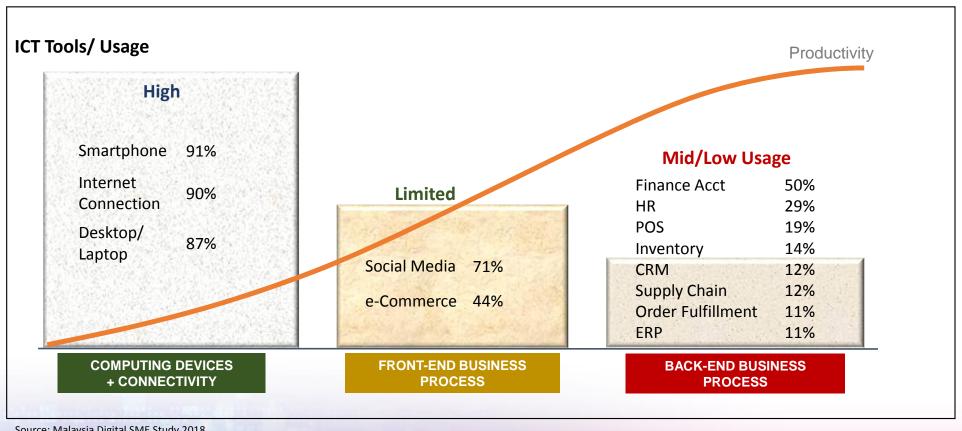


12.1% eMarket Place

Source: 3Q 2018 SME Corp. Malaysia Survey

SME Corp. - Huawei White Paper revealed that SMEs have high computerisation but low digitalisation that could enhance productivity





Source: Malaysia Digital SME Study 2018

Collaboration envisions to propel development of SMEs towards embracing digital culture effectively

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Nurture Digital
SMEs and Fostering Economy Growth by Increasing ICT Adoption¹ by
40%² in 2020

Talent Development

- Create Bridging program with industry partners
- Strengthen partnership with HRDF on Digital SME Development
- Enhance the University-Consortia program to include Digital Economy Scope

Whitepaper on Digitalizing SMEs

- Evaluation on SME readiness in embracing ICT
- Create access to infrastructure, policies and facilitation to boost SME's embrace of digital economy

Incubation Lab Program

- Creation of Incubation Lab platform
- Formation of Incubation program taskforce
- Formation of Bridging team
- Alignment to national strategy on SME

ICT Infrastructure

Policies, Resource & Incentives

- 1: ICT Adoption includes to access to infrastructure and application of ICT tools by SMEs in Malaysia. From SME Survey, this includes Internet Service, Intranet, Ethernet, eCommerce and ICT Business Tools.
- 2: Baseline used is for online business only at 28% in Q32017 from PKS Survey. Target in 2020 is 40%.







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