



SSM ANNUAL DIALOGUE 2025

CORPORATE COMPLIANCE UPDATES

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- Compliance Statistics and Trends
- Non-compliance Reporting Platform
- Sanctions Imposed on Misconduct of Company Secretaries



COMPLIANCE STATISTICS & TRENDS

KEY STATISTICS



KEY STATISTICS (as at 31 OCTOBER 2025)



1,641,299 (Active 701,741)
Companies



9,641,692 (Active 1,697,702 Businesses



44,588
(Active: 39,360)
Limited Liability
Partnerships



1,013,981 (Active: 363,030) On-line Businesses

STRIKING OFF



'Striking off' companies from register

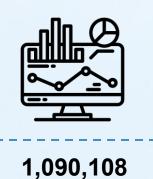
| No. | YEAR | SECTION 551 NOTICES | NO OF COMPANIES DISSOLVED | TOTAL NUMBER OF OBJECTIONS |
|-----|------|---------------------|------------------------------|----------------------------|
| 1 | 2023 | 14,289 | 13,321 | 968 |
| 2 | 2024 | 6,303 | 5,864 | 439 |
| 3 | 2025 | 17,614 | 16,573 | 1,041 |

COMPLIANCE ACTIVITIES



(1 JANUARI 2025 UNTIL 31 OCTOBER 2025)

Data Monitoring



Inspections on Corporate Intermediaries



12,809

Internet Monitoring



11,429

Physical Inspections



40,459

Physical Inspection on Accounting Records under section 245 CA 2016 & section 69 LLPA 2012



Physical Inspection on EPC under section S.47 CA 2016



Data Inspection on EPC under section 47 CA 2016



1,061

COMPLIANCE ACTIVITIES



(1 JANUARI 2025 UNTIL 31 OCTOBER 2025)

Physical inspection on CLBG's asset verification



10

Reminder notice to CLBG on expiry of approval to collect donations from public



36

Data monitoring on financial statements of CLBG



1,419

Data inspection on collection or advertisement for collection of donations by CLBG



40

Monitoring of CLBG licence's conditions



32

Reminder notices to CLBG to comply with provisions under CA 2016



1,295

COMPLIANCE ACTIVITIES

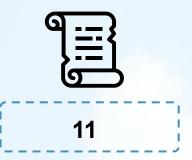


(1 JANUARI 2025 UNTIL 31 OCTOBER 2025)

Monitoring on accounting records of interest schemes under section 51 ISA 2016



Issuance of reminder notice to renew prospectus of interest scheme



Monitoring relating to obligations of management companies under section 45 ISA 2016



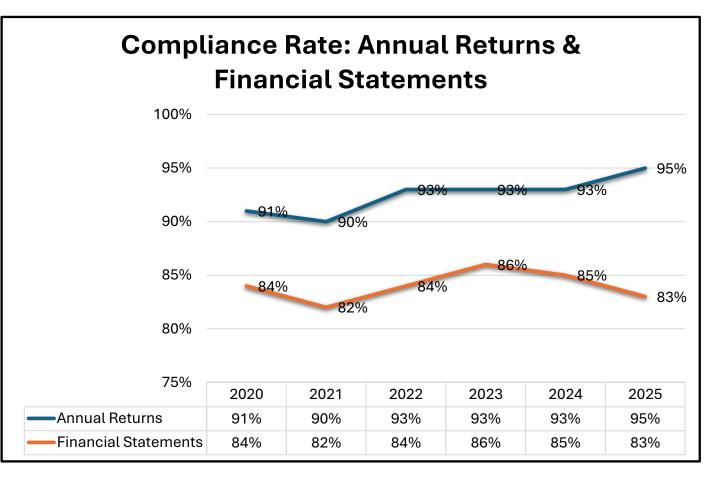
Awareness campaign through ePostcards to directors, company secretaries and compliance officers

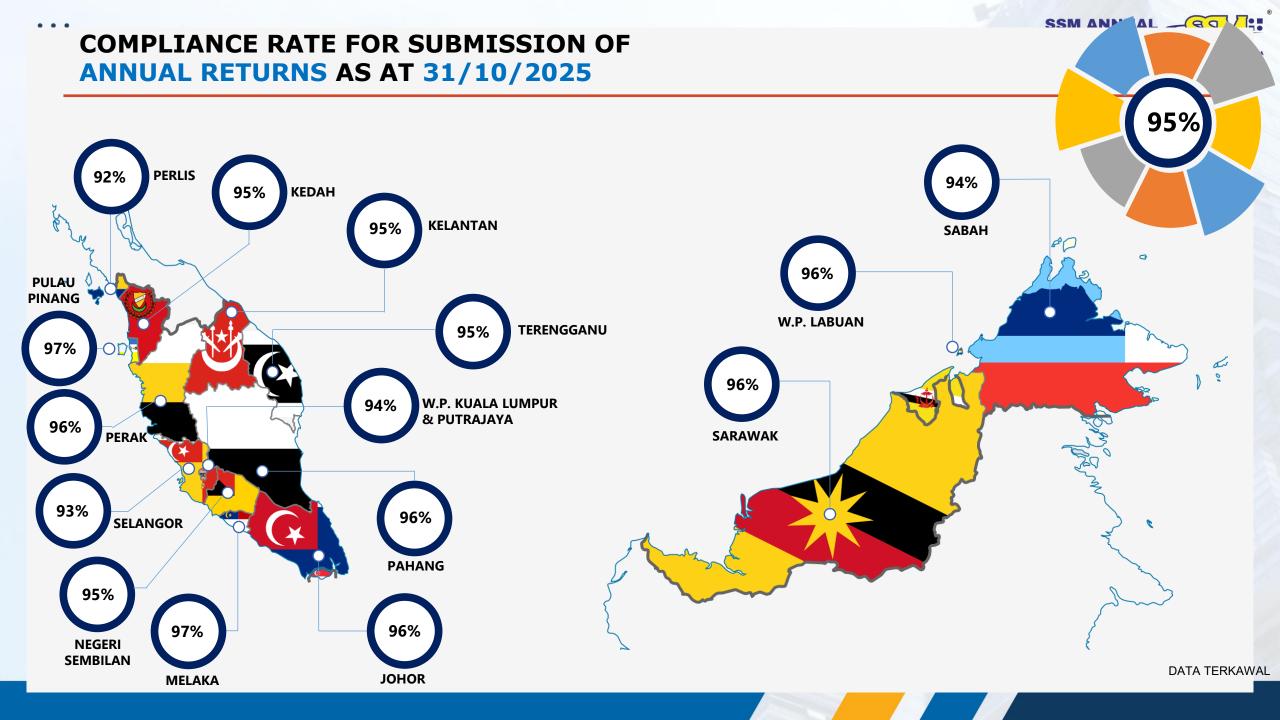


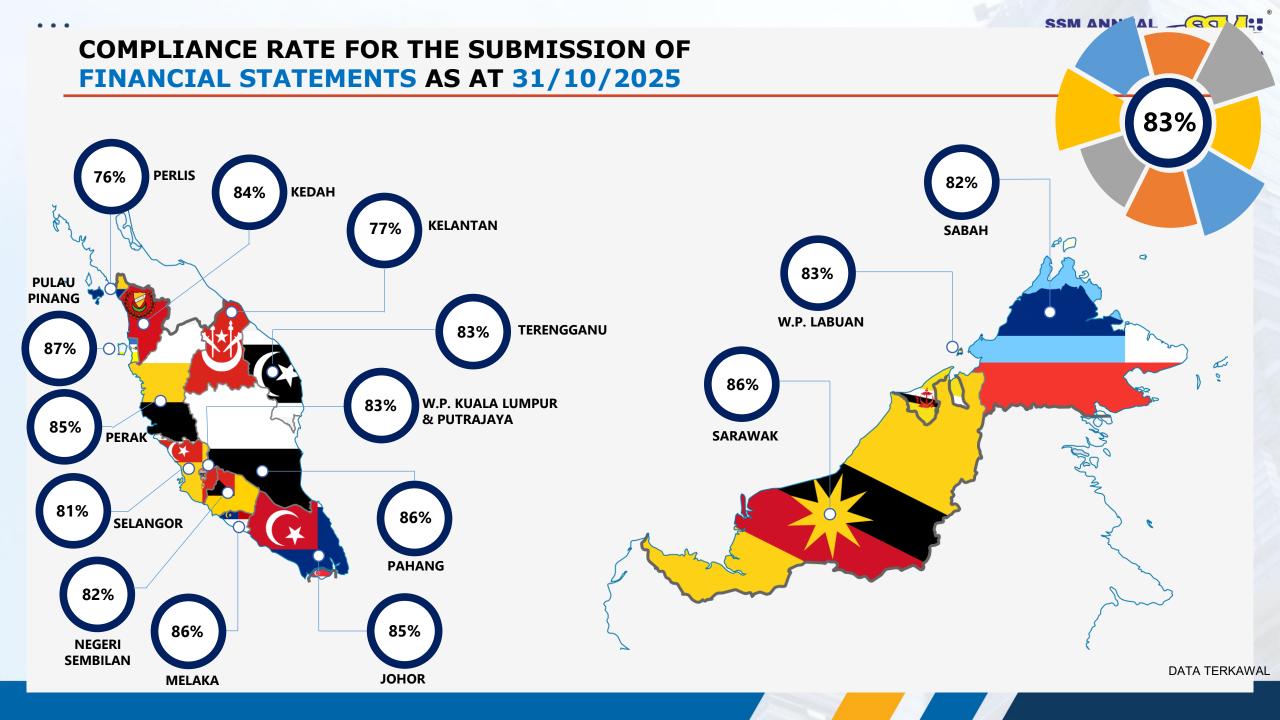
COMPLIANCE RATE

COMPLIANCE RATE (5 YEAR PERIOD)

| Year | Annual Return | Financial Statements |
|----------|------------------|-------------------------|
| 2020 | 91% | 84% |
| 2021 | 90% | 82% |
| 2022 | 93% | 84% |
| 2023 | 93% | 86% |
| 2024 | 93% | 85% |
| Oct 2025 | 95% | 83% |







KADAR PEMATUHAN SERAH SIMPAN AD/PT/PK SEHINGGA 31/10/2025

| | AD PLT SETAKAT 31/10/2025 | | | | PENYATA TAHUNAN (PT) SETAKAT 31/10/2025 | | | | PENYATA KEWANGAN (PK) SETAKAT 31/10/2025 | | | | | | | |
|-------------------------------|---------------------------|-------------------------------|--------------------|--|---|--------------------------|------------------------------|-------------------|--|--|-----------------------------|------------------------------|------------------------------|-------------------|--------------------|--|
| NEGERI | PLT BERKEWAJIPAN | TERIMA PERAKUAN TAHUNAN | KADAR PEMATUHAN | TIDAK SERAH SIMPAN PERAKUAN TAHUNAN | SYARIKAT DALAM DAFTAR | SYARIKAT DIKECUALIKAN | TERIMA PENYATA TAHUNAN | SYARIKAT PATUH | KADAR PEMATUHA N | TIDAK SERAH SIMPAN PENYATA TAHUNAN | SYARIKAT DALAM DAFTAR | SYARIKAT DIKECUALIKA N | TERIMA PENYATA TAHUNAN | SYARIKAT PATUH | KADAR PEMATUHAN | TIDAK SERAH SIMPAN PENYATA TAHUNAN |
| JOHOR | 1,894 | 1,380 | 73% | 514 | 48,699 | 2,085 | 44,849 | 46,934 | 96% | 1,765 | 46,140 | 3,175 | 36,189 | 39,364 | 85% | 6,776 |
| KEDAH | 339 | 236 | 70% | 103 | 11,187 | 552 | 10,121 | 10,673 | 95% | 514 | 10,542 | 692 | 8,128 | 8,820 | 84% | 1,722 |
| KELANTAN | 80 | 58 | 73% | 22 | 4,730 | 255 | 4,215 | 4,470 | 95% | 260 | 4,225 | 391 | 2,856 | 3,247 | 77% | 978 |
| MELAKA | 399 | 282 | 71% | 117 | 10,906 | 351 | 10,200 | 10,551 | 97% | 355 | 10,564 | 617 | 8,453 | 9,070 | 86% | 1,494 |
| NEGERI SEMBILAN | 306 | 200 | 65% | 106 | 7,787 | 354 | 7,067 | 7,421 | 95% | 366 | 7,589 | 529 | 5,715 | 6,244 | 82% | 1,345 |
| PAHANG | 214 | 151 | 71% | 63 | 8,568 | 358 | 7,875 | 8,233 | 96% | 335 | 8,503 | 733 | 6,545 | 7,278 | 86% | 1,225 |
| PERAK | 554 | 422 | 76% | 132 | 18,161 | 675 | 16,791 | 17,466 | 96% | 695 | 17,820 | 1,135 | 14,059 | 15,194 | 85% | 2,626 |
| PERLIS | 21 | 13 | 62% | 8 | 553 | 40 | 466 | 506 | 92% | 47 | 495 | 46 | 330 | 376 | 76% | 119 |
| PULAU PINANG | 1,353 | 1,001 | 74% | 352 | 35,301 | 1,403 | 32,798 | 34,201 | 97% | 1,100 | 33,609 | 1,867 | 27,223 | 29,090 | 87% | 4,519 |
| SABAH | 788 | 565 | 72% | 223 | 21,468 | 1,093 | 19,072 | 20,165 | 94% | 1,303 | 20,157 | 1,455 | 15,166 | 16,621 | 82% | 3,536 |
| SARAWAK | 1,061 | 728 | 69% | 333 | 33,424 | 1,221 | 30,835 | 32,056 | 96% | 1,368 | 31,982 | 1,345 | 26,001 | 27,346 | 86% | 4,636 |
| SELANGOR | 7,342 | 5,129 | 70% | 2,213 | 132,528 | 7,709 | 115,899 | 123,608 | 93% | 8,920 | 123,848 | 10,825 | 89,582 | 100,407 | 81% | 23,441 |
| TERENGGANU | 76 | 50 | 66% | 26 | 4,156 | 214 | 3,720 | 3,934 | 95% | 222 | 3,900 | 421 | 2,808 | 3,229 | 83% | 671 |
| W.P. LABUAN | 87 | 61 | 70% | 26 | 675 | 25 | 620 | 645 | 96% | 30 | 670 | 53 | 505 | 558 | 83% | 112 |
| W.P. KUALA LUMPUR & PUTRAJAYA | 4,339 | 3,035 | 70% | 1,304 | 150,469 | 8,794 | 132,150 | 140,944 | 94% | 9,525 | 143,610 | 12,093 | 106,658 | 118,751 | 83% | 24,859 |
| JUMLAH KESELURUHAN | 18,853 | 13,311 | 71% | 5,542 | 488,612 | 25,129 | 436,678 | 461,807 | 95% | 26,805 | 463,654 | 35,377 | 350,218 | 385,595 | 83% | 78,059 |

DUTY AS COMPANY SECRETARIES

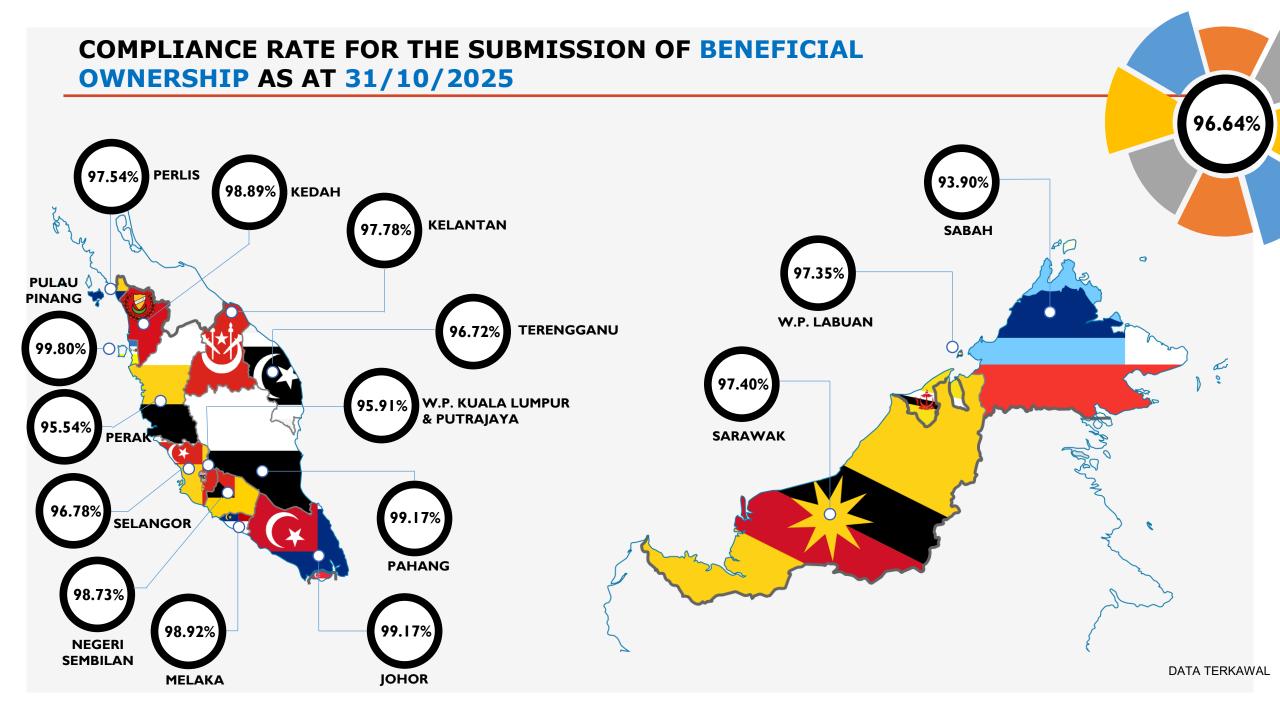


DUTY RELATING TO FILING OF STATUTORY DOCUMENTS

Duty as company secretaries related to AR and FS

Company secretaries must provide written reminders and advice to company directors on their obligations to lodge Annual Returns (AR) and Financial Statements (FS) within the prescribed period.

Failure to do so may warrant a show cause letter to be issued under S238 CA 2016



KADAR PEMATUHAN SERAH SIMPAN PEMUNYAAN BENEFISIAL SEHINGGA 31/10/2025

| | SYARIKAT <i>EXISTING</i> SETAKAT 31 OKTOBER 2025 | | | | | | | | |
|---------------------|--|-----------------------|---------------------|-----------------------|--|--|--|--|--|
| NEGERI | SYARIKAT <i>EXISTING</i> | TELAH SERAH SIMPAN BO | KADAR PEMATUHAN (%) | TIDAK SERAH SIMPAN BO | | | | | |
| JOHOR | 70628 | 70041 | 99.17% | 587 | | | | | |
| KEDAH | KEDAH 15762 | | 98.89% | 175 | | | | | |
| KELANTAN | 6541 | 6396 | 97.78% | 145 | | | | | |
| LABUAN | 980 | 954 | 97.35% | 26 | | | | | |
| MELAKA | 15062 | 14900 | 98.92% | 162 | | | | | |
| NEGERI SEMBILAN | 11261 | 11118 | 98.73% | 143 | | | | | |
| PAHANG | 12227 | 12125 | 99.17% | 102 | | | | | |
| PERAK | 25863 | 24709 | 95.54% | 1154 | | | | | |
| PERLIS | 731 | 713 | 97.54% | 18 | | | | | |
| PULAU PINANG | 48401 | 48303 | 99.80% | 98 | | | | | |
| PUTRAJAYA | 615 | 572 | 93.01% | 43 | | | | | |
| SABAH | 31079 | 29182 | 93.90% | 1897 | | | | | |
| SARAWAK | 45104 | 43931 | 97.40% | 1173 | | | | | |
| SELANGOR | 189106 | 183015 | 96.78% | 6091 | | | | | |
| TERENGGANU | 5940 | 5745 | 96.72% | 195 | | | | | |
| WILAYAH PERSEKUTUAN | 219784 | 210798 | 95.91% | 8986 | | | | | |
| #N/A | 2657 | 92 | 3.46% | 2565 DATA TE | | | | | |
| JUMLAH | 701741 | 678181 | 96.64% | 23560 | | | | | |

INSPECTION ON BO INFORMATION



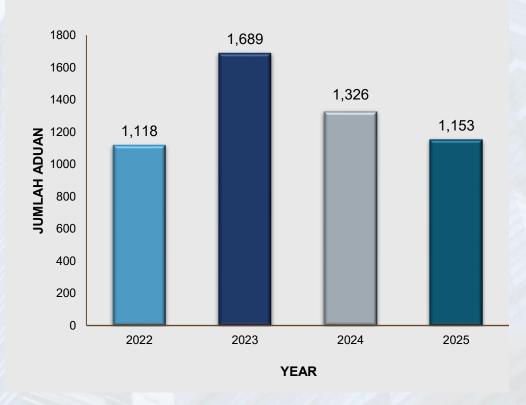
| NO. | ACTIONS TAKEN | TOTAL |
|-----|---|---|
| 1 | Issuance of Compliance Notice | Notices to secretaries involving 46,016 companies |
| 2 | Physical Inspection | Inspections on secretaries involving 596 companies |
| 3 | One to one sessions with secretaries | 12 company secretaries |
| 4 | Awareness Campaign (e-postcards on all SSM's social media, talks) | 3 awareness campaigns on SSM's social media channels Reminder e-mails to 6,232 secretaries on the duty to obtain and keep accurate and updated BO information. Booths exhibitions |
| 5 | Enforcement actions and penalties | Compliance notices to companies based on findings of physical inspection |



STATISTICS ON COMPLAINTS RECEIVED (2022 TO 31 OCTOBER 2025)

| YEAR | HQ | STATE OFFICES/ BRANCHES | TOTAL NO OF COMPLAINTS RECEIVED | COMPLAINTS SETTLED (%) | |
|--|-------|-------------------------------|---------------------------------------|---------------------------|--|
| 2022 | 916 | 202 | 1,118 | 100% | |
| 2023 | 1,547 | 142 | 1,689 | 100% | |
| 2024 | 1,264 | 62 | 1,326 | 100% | |
| 2025 (until 31 Octtober 2025) | 1,048 | 105 | 1,153 | 85% | |

Total Number of Complaints Received From Year 2022 Until October 2025



COMPLAINTS RECEIVED



TOP 3 COMPLAINTS RECEIVED (2022 TO OCTOBER 2025)

| | CLASSIFICATION OF COMPLAINTS | 2022 | 2023 | 2024 | 2025 (until 31 October 2025) |
|---|---|------|------|------|---------------------------------------|
| 1 | Fraud and serious offences including: (a) Submission of false and misleading statements (eg: section 591 CA 2016 dan section12(1)(d) ROBA 1956 (b) Unregistered companies – section 597 CA 2016 | 237 | 550 | 544 | 367 |
| 2 | Basic and routine offences (eg: section 30 CA 2016, Reg 13A BRR 1957) | 207 | 251 | 353 | 535 |
| 3 | Issues involving jurisdiction of other regulatory authorities such as scams, tourism, scratch and win, direct selling, job recruitments | 233 | 287 | 131 | 85 |



NON-COMPLIANCE REPORTING PLATFORMS

COMPANY SECRETARY REPORTING PLATFORM



Collaborative Initiative under the Corporate Practice Consultative Forum (CPCF)

Objectives:

- Enhancing compliance level
- Inculcate compliance culture amongst companies and its officers
- Assist company secretaries to report non-compliance matters more efficiently

Effective date: 10 October 2025

COMPANY SECRETARY REPORTING PLATFORM



1. BORANG PELAPORAN KESALAHAN OLEH SETIAUSAHA

- To report on any transaction / instruction / activity involving the client (company) or officer of the company that has taken place / is about to take place that has elements of an offence under the Companies Act 2016 (CA 2016) or other Acts administered by SSM.
- Email to <u>aduan@ssm.com.my</u>

2. BORANG PELAPORAN KETIDAKPATUHAN SELEPAS PELETAKAN JAWATAN SETIAUSAHA SYARIKAT DI BAWAH SEKSYEN 237 AKTA SYARIKAT 2016

- To report when no action has been taken by the company to update the resignation of a secretary, failure to appoint a new company secretary after the resignation or otherwise where the office of secretary remain vacant.
- Before submitting the report, the company secretary must ensure that the resignation / vacancy notice has been duly submitted and received by the company
- Need to attached proof that the resignation notice has been submitted and received by the company either by hand delivery (receipt of receipt), registered post, email, whatsapp, etc.
- Email to <u>cosec_compliance@ssm.com.my</u>

COMPANY SECRETARY REPORTING PLATFORM



3. BORANG PELAPORAN KETIDAKPATUHAN PENYATA TAHUNAN

- If during the performance of his duties as a company secretary, the company secretary has taken the necessary action to advise / remind client (company) regarding the obligation to prepare and file Annual Return, yet the company still fails to comply.
- Need to attach the proof of reminders given at the material time of the relevant Annual Return due and received by the company either by hand delivery (receipt of receipt), registered post, email, whatsapp, etc.
- Email to ar_compliance@ssm.com.my

4. BORANG PELAPORAN KETIDAKPATUHAN PENYATA KEWANGAN

- If during the performance of his duties as a company secretary, the company secretary has taken the necessary action to advise / remind client (company) regarding the obligation to prepare and file Financial Statements, yet the company still fails to comply.
- Need to attach the proof of reminders given at the material time of the relevant Financial Statements
 due and received by the company either by hand delivery (receipt of receipt), registered post, email,
 whatsapp, etc.
- Email to ar_compliance@ssm.com.my



SANCTIONS ON MISCONDUCT OF COMPANY SECRETARIES



WHY?

To promoting high standard of professionalism amongst company secretaries

TYPES OF SANCTIONS:

- Revocation of Practicing Certificate
- Suspension of Practicing Certificate
- Refusal of Registration/Renewal of Practicing Certificate
- Administrative Sanctions
- Criminal Sanctions



REVOCATION OF PRACTICING CERTIFICATE (PC)

Misconduct 1

 Act as crime enabler in assisting international investment scam syndicate operated in Malaysia by renting Malaysian residential address to foreign criminals (ML case) and lodged false information to SSM to incorporate company and open a bank account in Malaysia.

Misconduct 2

 Misuse his PC user ID and password to rent it to third party (unqualified person) to act as a company secretary.

Misconduct 3

 Convicted for offences listed in section 198 of the Companies Act 2016 (fraud, bribery, breach of trust, mismanagement).



REVOCATION OF PRACTICING CERTIFICATE (PC)

Misconduct 4

 Took instruction and documents from unauthorized third party without conducting KYC/CDD verification, resulting in lodgement false and misleading information to SSM.

Misconduct 5

 Committed a serious offence under section 364 CA1965 / 591 CA 2016 involving forging auditor signature, processing fraudulent appointments and share transfers.



SUSPENSION OF PRACTICING CERTIFICATE (PC)

 Information sharing from Professional/Membership Bodies (PBs) on misconduct, unethical, disciplinary actions resulted to membership suspension.

REFUSE REGISTRATION/RENEWAL PC

- Convicted for offences listed in section 198 of the Companies Act 2016 (fraud, bribery, breach of trust, mismanagement).
- Information sharing from Law Enforcement Agencies (LEAs) on involvement in crime.
- Information sharing from Professional/Membership Bodies (PBs) on misconduct, unethical, disciplinary actions.
- Failed to comply with CPE requirements.



ADMINISTRATIVE SANCTION

Monetary Penalty

 Received instruction and documents from company officer without conducting KYC/CDD verification, resulting in lodgement of false and misleading information to SSM.

Directive Order

- Failed to perform complete KYC/CDD verification (to establish internal policy and checklist to remedy KYC/CDD gaps).
- Failed to perform complete KYC/CDD verification (mandatory to attend AML/CFT training programme in addition to 20 CPE points).

Prohibition From Accepting New Client

 Failed to perform complete KYC/CDD verification (prohibited from accepting new client for 1 year).



CRIMINAL SANCTION

Compound

- Acting as company secretary without Practicing Certificate under S241 CA 2016
- Continue to act as company secretary after Practicing Certificate disqualification under S238 CA 2016
- Failed to updates company information under S58 CA 2016
- Failed to lodge with the registrar notice of changes of the company's registered address under S46 CA 2016
- Failed to keep company statutory document at registered address under S47 CA 2016
- Failed to notify the registrar changes of address or place where company statutory document is being kept under S47 CA 2016
- Failed to keep minutes of all meetings and resolutions of the Board at company's registered address under S47 CA 2016
- Failed to update register book under S59 CA 2016
- Failed to circulate audited financial statement to member under S258 CA 2016



CRIMINAL SANCTION

Prosecution

- Continue to act as company secretary after disqualification
- Submitting false information to the Registrar during the incorporation of a company
- Forgery of auditor's signature on the Auditor's Report in the company's Financial Statements
- False statement made to the Registrar regarding the appointment of local director
- False information made to the Registrar regarding the appointment of foreign directors



THANK YOU