

Frequently Asked Questions (FAQ)

No.	Question	Answer
1.	What is the Malaysia Businesses & Companies Go .MY initiative?	<p>Malaysia Businesses & Companies Go .MY is a collaborative initiative between MYNIC Berhad and the Companies Commission of Malaysia (SSM) aimed at facilitating newly registered businesses with SSM to obtain a “.COM.MY” domain name.</p> <p>This effort strengthens digital engagement and online accessibility for local businesses in a simpler and faster way.</p> <p>MyDigital Contractor is the service provider appointed by MYNIC to manage the implementation of this initiative.</p>
2.	Who is eligible to register a domain name under this initiative?	<p>Only newly registered businesses with SSM are eligible to apply for a .com.my domain name under this initiative.</p>
3.	Does this initiative apply to companies and Limited Liability	<p>For the time being, this initiative is focused solely on business registrations and does not apply to</p>

	Partnerships (PLT) registrations?	companies or Limited Liability Partnerships (LLP).
4.	How can I apply for a .com.my domain name under this initiative?	Applications can be made through a special link provided in the confirmation email after your business registration with SSM is successful. Please refer to the Domain Registration Guidelines .
5.	Will all domain name applications be automatically approved?	No. Each application will be reviewed by MYNIC to ensure it complies with the .MY domain name guidelines.
6.	What are the reasons an application may be rejected?	Applications may be rejected if: <ul style="list-style-type: none"> • The domain name contains inappropriate words or violates the .MY guidelines. • The registration information submitted is incomplete or invalid.
7.	What happens if my application is rejected?	If your application is rejected, please contact MyDigital Contractor or MYNIC for further guidance and next steps.
8.	How long does the domain name approval process take?	The approval process typically takes 1 working day, unless additional justification is required by MYNIC.

9.	What is the registration fee for this initiative?	The registration fee is RM60 per year, excluding service tax.
10.	Can I change the domain name after the application is submitted?	No. Changing the domain name is not allowed after the application has been submitted.
11.	Can I register a domain name other than .com.my?	No. This initiative is only applicable to the registration of .com.my domain names.
12.	Who can I contact for more information?	For further inquiries, please call 03-82112222 or email support@mydigitalcontractor.com.my.